



ANNUAL REPORT 2019

FINANCIAL YEAR
1 OCTOBER 2018 – 30 SEPTEMBER 2019



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UCDVO is a charity registered with the Charities Regulator, registered charity no: 20055776 and has been granted tax exemption by the Revenue Commissioners in Ireland, registered charitable taxation no: CHY 15856.

VISION

UCDVO's vision is for the UCD community to have an in-depth understanding of the challenges facing humanity worldwide, and the determination and commitment to tackle issues underlying global poverty and inequality.

MISSION

UCDVO's mission is to provide the UCD community with opportunities to engage in international volunteering and development education activities, which are designed in partnership with local communities and in line with international development frameworks.

STRATEGIC GOAL 1

Strengthen and develop our international partnerships to enhance our impact in relation to development work.

STRATEGIC GOAL 2

Enhance our Volunteering and Development Education Programme to ensure our activities are sustainable and aligned to international and national best practice recommendations.

STRATEGIC GOAL 3

Grow our reputation for high quality volunteering and development education programmes, through awareness campaigns on our impact and opportunities for engagement.

STRATEGIC GOAL 4

Develop and diversify UCDVO's funding streams.

STRATEGIC GOAL 5

Strengthen our internal governance practices, processes and procedures.

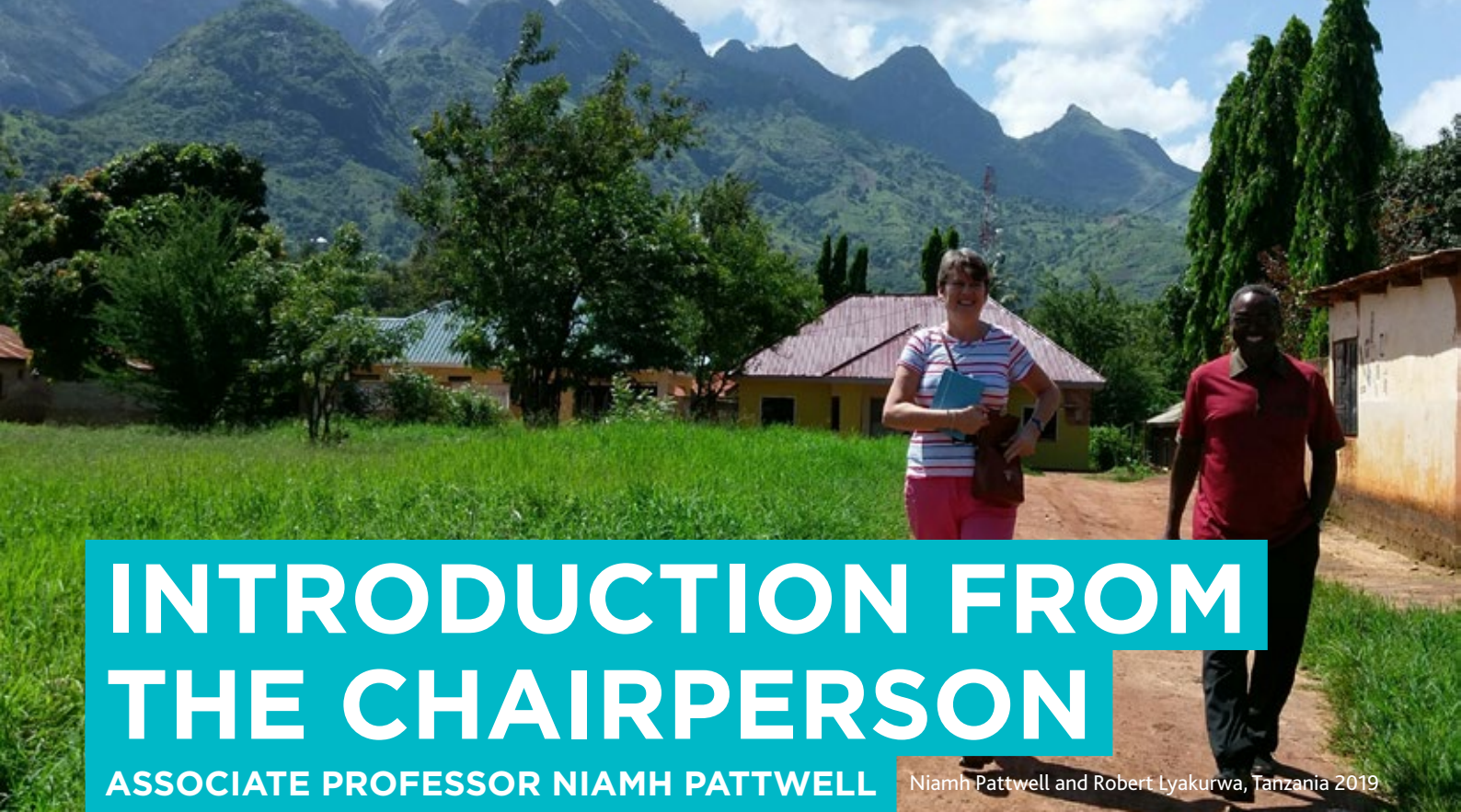




FERRANDO SPEECH
AND
HEARING CENTRE

UCD VOLUNTEERS
OVERSEAS
www.ucdvo.org

Volunteers and participants in Ferrando Speech and Hearing Centre in Meghalaya, India



INTRODUCTION FROM THE CHAIRPERSON

ASSOCIATE PROFESSOR NIAMH PATTWELL

Niamh Pattwell and Robert Lyakurwa, Tanzania 2019

The enthusiasm and commitment of our volunteers is as evident today as it was in 2003 when UCDVO was first founded. Yet, the challenges of international volunteering remain complex. Increased political instability, climate change, and global policies that contribute to local poverty and injustices continue to impact on our partners in the developing world.

UCDVO is committed to providing a high quality volunteering and development education programme. The board developed and launched the 2019-21 Strategic Plan to guide the organisation in its development and continued striving for excellence in everything we do. As newly appointed Chair of the Board (December 2018), it is my privilege to oversee the implementation of that plan. I work in UCD, in the School of English, Drama and Film and previously served as UCDVO Board Secretary (2014-2017). I replace Prof. David FitzPatrick who carried the role since 2014. I would like to take this opportunity, on behalf of the Board, to thank Prof. FitzPatrick for his service and commitment.

2018-19 was a year of beginnings and endings for UCDVO. In July 2019, after ten years of dedicated service, UCDVO said goodbye to our manager Caroline Mangan (née O'Connor) when she moved to her new position as UCD Global Experience Manager. Caroline first came to UCDVO as a volunteer in 2004, when she travelled to Delhi; she was appointed Manager in 2009. Under her courageous and committed stewardship, the charity grew and developed to facilitate, to date, over 1,600 volunteer placements. In 2018-19 alone, UCDVO provided development education to more than 500 participants from across the UCD community.

Following a careful recruitment process, UCDVO appointed Hilary Minch to the role of manager in July 2019. Hilary joined UCDVO from GOAL, where she was Senior Desk Officer on the Syria Response Team, bringing thirteen years of experience across a diverse range of field and head office positions in the humanitarian and international development sector. With Hilary at the head, Zoe Liston as Programme Co-ordinator and Grace O'Hara as Programme Assistant, UCDVO is well placed to demonstrate leadership and best practice in the Irish Higher Education Development Education sector, aiming to provide increased opportunities for deeper learning on global injustice as well training and enhancement of skills in activism and campaigning.

The development education programme in UCDVO would not be possible without the support of Irish Aid. The €25,000 for the 2018-19 programme enabled us to continue to deepen our outreach to the UCD community and the opportunity to shift from an information transmission model of learning to a more reflective model requiring critical thinking on global development and justice. In July 2019, UCDVO was delighted to learn that it has been successful in doubling its funding for the 2019-20 programme, thus enabling it to build on the success to date in helping cultivate active global citizens who have the determination and skills to become leaders for change and action.

In August 2019, UCDVO said goodbye to its founder, Fr. Tony Coote, whose premature death deeply saddened the UCDVO community. In 2003, Fr. Tony led the first overseas programme, which involved 22 students working in education in Delhi in the summer. His belief that we must engage as active global citizens and work to bring about positive change lies at the heart of UCDVO's mission.

A quick glance at some of the outcomes in 2018-19 will give witness to Fr. Tony's legacy: in Uganda, 25 children and 25 caregivers in Kisiizi and a further 85 children with neuro disabilities in Nansana benefitted from the rehabilitation programme offered by our Physiotherapy volunteers; over 300 children participated in homework clubs in Tamil Nadu, India, and four schools received new ICT labs and computer training in Tanzania.

.....
At the heart of the charity is good governance. One of the objectives of our strategic plan is the commitment to strengthen our internal governance practices, processes and procedures.
.....

As we engage with the new Charities Governance Code, we have updated our Conflict of Interest Policies, examined and updated our risk management systems, clarified our decision-making processes at Board meetings, updated our child safeguarding policies and continue to work on improving our governance so that we are wholly transparent and a model of good governance.

.....
As we look forward, there are a number of challenges that we face. We are keen to develop into a more inclusive charity, one that welcomes diversity at all levels of UCDVO: governance, operational, volunteering.

We aim to provide more sustainable models of volunteering, which enable our partners to increase their capacity
.....

Furthermore, we are conscious of the unique position we have as part of a university community with access to rich resources - research, personnel, and facilities. It is our intention to deepen and enhance our engagement with these resources.


As with all international volunteering and development education charities, we are also concerned about the impact of climate change and our potential contribution to it. Taking these challenges into consideration, we have begun to explore other models of volunteering, such as remote/virtual volunteering.

.....
UCDVO knows that it needs to adapt, if it is to continue to deliver with integrity its overall objective: to work against the perpetuation of global injustices.
.....

We cannot do this work without the day-to-day work of our operational team and the invaluable support of UCD Global. We deeply value all of our partnerships and collaborations across UCD, including the School of Public Health, Physiotherapy and Sports Science; School of Agriculture and Food Science; UCD in the Community; UCD Culture and Engagement.

UCDVO is extremely grateful to our main institutional donor, the Department of Foreign Affairs and Trade (Irish Aid). We also thank Concern Worldwide for their generous support for our development education programme and Trócaire for the sponsorship of the UCDVO Film Series. Thanks also to Comhlámh, who partner with us on the innovative and creative delivery of the development education programme. Most of all, we thank our partners in Uganda (Nurture Africa and Church of Uganda Kisiizi Hospital); India (Ferrando Speech and Hearing Centre; Assam Don Bosco University; Society for Working Life; Women Work and Health Initiative; Asha Jyothi Handicapped Welfare Society; Child Trust India); Tanzania (TanzEd and Camara Education Tanzania) and Haiti (Religious of Jesus and Mary).

A huge thank you also to all our volunteers, their generous donors, members of the UCDVO Student Society, and our wider network of friends and supporters. I would also like to thank my fellow board members who give so generously and conscientiously of their time and talents. The work attested to in this report is to all of your credit.





Fr. Tony Coote, Delhi, 2004.



Fr. Tony Coote

16 June, 1964 - 28 August, 2019

Rest in Peace.

UCDVO mourns the loss of Fr. Tony Coote, our friend, former Chaplain, social justice campaigner and founder of UCD Volunteers Overseas and PleaseTalk – a mental health campaign designed to connect third level students to support services.

Fr. Tony's journey with motor neurone disease has been inspirational in the past eighteen months. His courage, humour, and generosity in the face of a difficult diagnosis will have touched all of us.

In July 2018, five months after his diagnosis and rapid deterioration of his health, Fr. Tony organised a fundraising walk from Letterkenny to Ballydehob which was broadcast as the documentary 'Walking the Walk' on RTÉ One television. On reaching Ballydehob after the gruelling journey of over 550km, Fr. Tony commented, "Life is fragile. Grab it with your two hands, hold onto it. It's all we know. And treasure it".

Fr. Tony's dedication to raising awareness about motor neurone disease and the need to provide essential medical services has raised over €600,000 to date for research and care for people living with the disease.

The UCD Volunteers Overseas board, staff and volunteer alumni network are particularly grateful to Fr. Tony for the legacy that he has left for the wider UCD community and UCDVO's international partner organisations. Fr. Tony founded UCDVO in response to requests from students who wanted to make a difference in the wider world and help tackle global injustice through international volunteering. In July 2003, Fr. Tony and student adviser Aoife Fitzgerald led a group of 22 students to Delhi and linked with the Missionaries of Charity to build a sports ground in a slum area of the city so that children would have a safe space to play.

Since the modest beginnings in Delhi, over 1,600 students and staff have participated in UCDVO's year-long Volunteering and Development Education Programme, with one-month placements in the Global South. The programme has helped transform many lives and has sown the seeds of activism and lifelong commitment to human rights and social justice.

In his memoir *Live While You Can*, Fr. Tony wrote "the real answer to poverty and distress is a question, what am I doing to alleviate it in the world? Christians who truly live their faith are never bystanders; rather they are the ones who seek to respond to the needs of the poor and the oppressed".

Ar dheis Dé go raibh a anam dílis.



OUR WORK AT A GLANCE

The goal of UCDVO's Volunteering and Development Education Programme is for the UCD community to have a deeper understanding of the challenges facing humanity worldwide and the determination and self-belief to tackle the issues underlying global poverty and inequality during and following from their time within the Higher Education sector.

Our main object is "to relieve poverty in the developing world, through development projects funded by and worked on by students in UCD, who, with locals, will carry out voluntary work".

VOLUNTEERING AND DEVELOPMENT EDUCATION PROGRAMME

UCDVO's flagship programme is a year-long volunteering and development education programme that helps cultivate active global citizens who have the skills and determination to become leaders for change and action.

The UCDVO Volunteering and Development Education Programme is open to all staff, students, and alumni of UCD. The volunteering and development education programme has a structured series of development education courses, workshops and events, carried out in a non-formal context as part of a year-long development education and volunteering programme (which includes 1-month volunteering overseas with one of UCDVO's partners).

IN 2018/19



103

volunteers participated in the programme



87%

'felt more knowledgeable about the issues, including the connection between development issues we are facing in Ireland, and the kinds of issues encountered while overseas'



99%

of participants also reported that their 'skills to reflect upon my role as a global citizen, with a strengthened understanding of social justice issues and what I can do, both overseas and in Ireland' had improved as a result of the UCDVO programme.

DEVELOPMENT EDUCATION ACROSS UCD

In addition to the year-long volunteering and development education programme, UCDVO engaged with people from across the UCD community – over 500 people took part in the Development Film Series, Annual Forum, and development education evening courses – Be the Change and Skills in Dev Ed.

The majority of the attendees at the Development Film Series agreed with the statement 'The film series enhanced my understanding of development and global justice issues'.

Over 70%

of participants in the Be the Change evening course reported that 'I have more confidence in my ability to initiate social actions and to bring value to groups that are working for social change and justice'.

HAITI*

Partner: Religious of Jesus and Mary - Earthquake response

Expenditure: €4,061

Result: Home repairs; refurbishment of damaged classrooms; support to community project (with Haiti Connection) to repair homes of 110 families in Perou, damaged by the earthquake.

**UCDVO continues to work in partnership while not sending volunteers*

TANZANIA

Partners: TanzEd and Camara Education Tanzania, Morogoro District.

Expenditure: €107,518

Volunteers: 32

Highlights

- » Computer literacy for 175 teachers improved through ICT classes;
- » New computer labs established and training in 1 primary and 3 secondary schools in Morogoro region, Tanzania.

UGANDA

Partner: Church of Uganda Kiziisi Hospital, Kisiizi

Expenditure: €34,279

Volunteers: 14, including clinical tutor.

Highlights

- » 25 children and their caregivers benefitted.
- » Suitable children received equipment: 21 chairs and standers, 5 walkers, 5 upper limb splints, 2 stools.
- » Re-assessment of nutritional status at the end of camp conducted - improvement in weight and MUAC in the majority of patients. Fortified milk, egg and vegetables provision are continuing for patients on the malnutrition ward.

Partner: Nurture Africa, Nansana, Wakiso District

Expenditure: €50,686

Volunteers: 19, including clinical tutor.

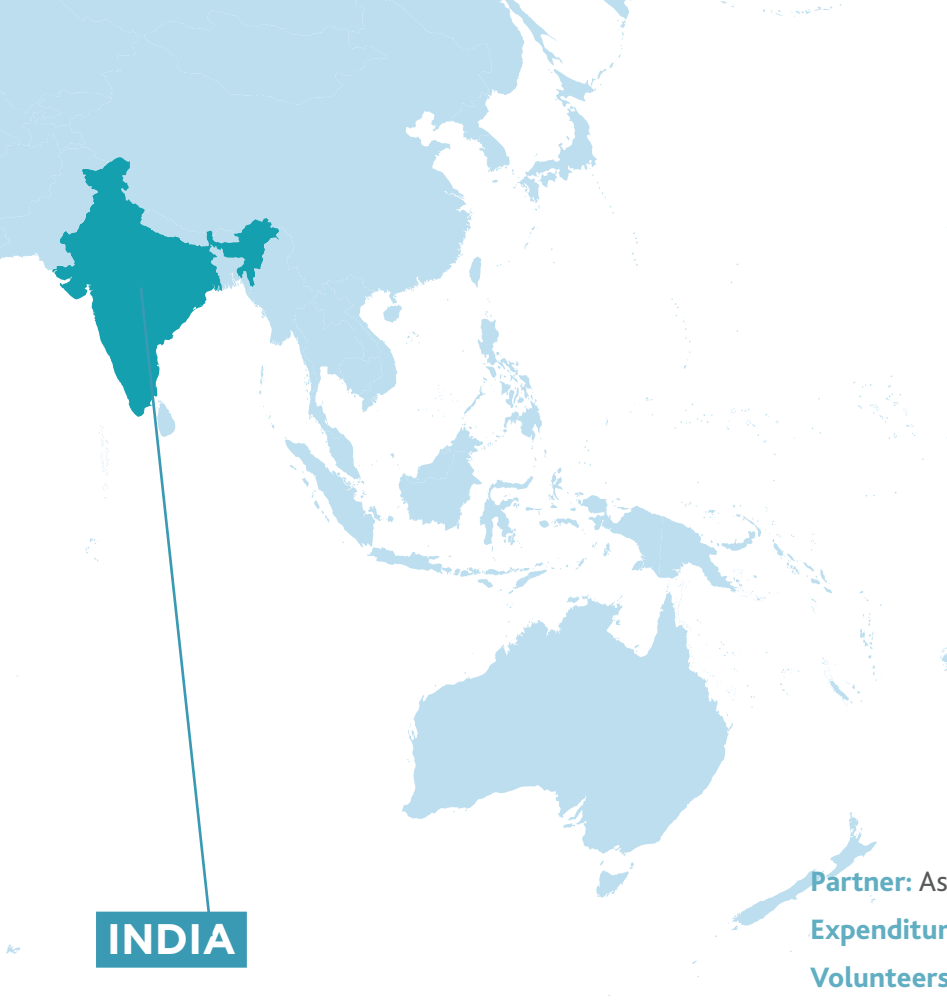
Highlights

- » 85 children with neuro-disabilities and their families attended for assessment and intervention and equipment provision.
- » Families educated on home exercise programs which they can complete with their children as part of their everyday routine. Written resources provided to reinforce this learning.
- » 50+ children received postural supports.
- » Over 250 girls learnt how to make reusable sanitary pads.

OVERSEAS VOLUNTEERING AND PARTNERSHIPS

UCDVO returns to the same areas each year and has built up strong relationships with partners in each of the communities where volunteers work, most recently in India, Tanzania and Uganda.

As part of the year-long programme, UCDVO organises short-term overseas placements in India, Tanzania and Uganda. These placements are for one month and involve a variety of activities around health, education and community development. Volunteers have a unique opportunity to experience life in another part of the world while contributing their time, energy and skills to UCDVO's partners' programmes.



INDIA

Partner: Child Trust India/Nandri Ireland, Tamil Nadu

Expenditure: €27,835

Volunteers: 10

Highlights

- » Up to 300 children in four villages attended homework clubs each evening.
- » External walls of the primary school at Indiravanam painted; internal walls at the primary school at Indiravanam painted; internal renovation of the Anganwadi centre at Indiravanam completed benefitting members of the local community.

Partner: Assam Don Bosco University, Assam, North East India

Expenditure: €54,769 (North East India total)

Volunteers: 16

Highlights

- » 5 Anganwadi (child health/pre-school) centres completely refurbished, 2 centres from previous years revisited and upgraded. All centres had educational murals painted.
- » Providing safer environments for children aims to increase attendance rates at the centres. The level of local engagement in the centres increased during the time UCDVO was carrying out activities.

Partner: Asha Jyothi, Andhra Pradesh, South India

Expenditure: €17,969

Volunteers: 6, including clinical tutor.

Highlights

- » Daily physiotherapy sessions, home exercise programmes and capacity building to local physiotherapist as part of the residential camp.
- » Positive impact of the physiotherapy support on children, including improved engagement and increased independence.

Partner: Sisters of the Ferrando Speech and Hearing Centre, Meghalaya & Ferrando Centre Rehabilitation Unit, Meghalaya, North East India

Expenditure: €54,769 (North East India total)

Volunteers: 5 including clinical tutor.

Highlights

- » Completion of the interdisciplinary residential camp for 24 local children with disabilities who required specialist assessment and provision of treatment/management plans as well as equipment.

Partner: Community Education and Development Centre (CEDC), Sangham Vihar, Delhi

Expenditure: €9,681

Result: Access to education and digital literacy for over 80 disadvantaged young girls improved.

**UCDVO continues to work in partnership while not sending volunteers*

INCOME AND EXPENDITURE SUMMARY

INCOME

Volunteer Programme	€271,298
Grants	€81,000

FUNDRAISING

Donations and Legacies - Alumni	€14,090
General Fundraising	€20,964
UCD Global Donated Services (Staff)	€122,524

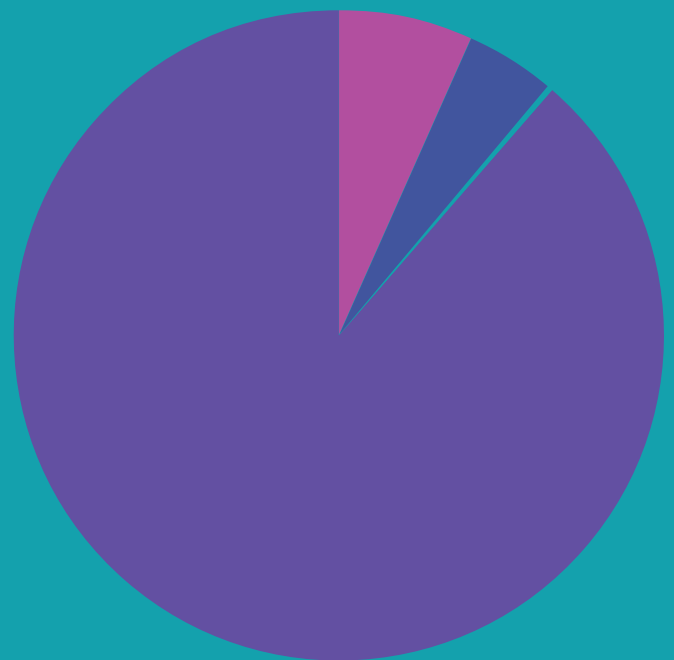
Total €509,876



PROGRAMME EXPENDITURE

Expenditure on Charitable activities – Total Grants*

Irish Aid Development Education Project (Dept. of Foreign Affairs and Trade)	€23,933
Concern Worldwide	€15,131
Trócaire	€991
	€40,055



Expenditure on Charitable activities - Total Project Costs*

Delhi	€9,681
Haiti	€4,061
Northeast India**	€54,769
South India	€17,969
Tamil Nadu, India	€27,835
Tanzania Morogoro	€54,962
Tanzania Ruaha	€52,556
Uganda Kisiizi	€34,279
Uganda Nansana	€50,686
	€306,799

*Notes on grant income

Department of Foreign Affairs and Trade, Irish Aid - €25,000 for period 1 September 2018 – 31 August 2019.

Concern Worldwide - €15,000 for the period 1 August 2018 – 31 July 2019

Trócaire - €1,000 for Development Film Series, February 2019.

Notes:

*Project costs include direct partner project costs plus flights, accommodation, local transport, insurance etc.

** North East India includes Assam Don Bosco University and Ferrando Speech and Hearing Centre



Rás UCD 2019

OVERVIEW AND PERFORMANCE AGAINST STRATEGIC GOALS

In January 2019, UCDVO Board signed off on the Strategic Plan, after a consultation process which involved the UCDVO Board of Trustees, representatives of the student, alumni and staff body of University College Dublin, and external stakeholders.

This document builds on the previous Strategic Plan 2015-2018 and puts forward a vision for the development of UCDVO for the three-year period 2019-2021.

The key objectives of the plan are as follows:

- » Strengthen and develop its international partnerships to enhance our impact in relation to development work.
- » Grow its reputation for high-quality volunteering and development education programmes.
- » Enhance its Volunteering and Development Education Programme to ensure activities are sustainable and aligned to international and national best practice recommendations.
- » Develop and diversify UCDVO's funding streams.
- » Strengthen internal governance practices, processes and procedures.



Participants at the Annual Forum 2018

In order to attain these objectives, the Board created a number of working groups: **Overseas Development Projects; Fundraising and Marketing; Health, Safety and Organisation Risk; Governance and Policy Working Group**. The working groups were composed of current and former board members, past volunteers; each working group was tasked with exploring a number of objectives established by the Strategic Plan.

The work of the working groups is ongoing, but there are several measurable outcomes achieved:

The Health, Safety and Organisational Risk Working Group established a risk register to determine the level of risk and control measures in place in delivering the UCDVO programme. As a result, specific measures were taken to improve, for example, fire safety in dormitories while volunteers were on placement. The introduction of the European GDPR in May 2018 required particular attention. The Ebola outbreak in the Summer of 2019 also required consultation with Safety and Organisational Risk experts. The support of the SIRC office in UCD continues to be an invaluable contribution to our risk assessment and procedures.

The Governance and Policy Working Group were particularly busy during 2018/19. The introduction of the Charity Governance Code in November 2018 heightened our awareness of charity regulations, not just in the area of finance, but also in adopting more visible best practice in terms of inner governance. As a result of the work done by the **Governance and Policy Working Group**, the Board has updated its conflict of interest policies and procedures, is clearer on voting procedures, began work on the charity governance code compliance form. Key to our success in good governance is the development of a more accessible website where our policies and procedures are clearly visible for all to see.

The **Overseas Projects Working Group** met to explore a new proposal for a potential project in Tanzania and began to look at ways to evaluate project proposals against UCDVO values and objectives.

Finally, the **Fundraising and Marketing Group** explored ways by which UCDVO might engage more fully with alumni and the wider UCD community.



PROGRAMME OVERVIEW

UCDVO's programme combines a responsible and ethical approach to international volunteering and development education to create a vibrant active citizenship programme for the UCD community, aligning with both the UCD Strategic Plan and UCD Global Engagement strategy. Both these strategies place emphasis on developing students' interpersonal, intercultural, and life skills outside the classroom, as well as increasing UCD's global impact.

The goal of the UCDVO is for the UCD community to have a deeper understanding of the challenges facing humanity worldwide and the determination and self-belief to tackle the issues underlying global poverty and inequality during and following from their time in the Higher Education sector.

The programme is structured around a series of development education courses, workshops and events, carried out in a non-formal context as part of a year-long development education and volunteering programme (which includes one-month volunteering overseas with one of UCDVO's partners in India, Uganda and Tanzania).



UCDVO Volunteer with members of the community in Assam, Northeast India

As well as the 2018-19 Volunteering and Development Education Programme, UCDVO successfully implemented workshops; evening courses (Be the Change and Skills in Dev Ed); the Development Film Series and the Annual Forum. The full programme (and its many different components) allows for people to engage in ways that speaks to their needs and capacity at that time. As a charity in the university, UCDVO engages with a variety of stakeholders (students, staff and alumni) who may be at different stages in their critical learning journey. The diverse audience is something UCDVO cultivates and is a valued characteristic of the broader programme.

All the development education activities took place as planned. The Skills in Dev Ed; Be the Change Course and Development Film Series, as well as the Annual Forum are also targeted at members of the UCD community with the aim of increasing understanding of key global justice issues and building confidence and skills to bring about change. This year almost all participants reported an increase in knowledge, understanding and skills (the target was 95%).

.....
"Across the UCD community, over 500 people participated in UCDVO development education initiatives in 2018-2019. Included in this number are returned volunteers as well as programme participants. Improved global citizenship literacy is reported and activities relevant to development education have influenced behaviour and attitude".
.....



Comhlámh Facilitator and Participant from Be the Change

ETHICAL AND RESPONSIBLE INTERNATIONAL VOLUNTEERING

UCDVO prepares volunteers (UCD staff, students, alumni drawn from across the University) to carry out their volunteering placement overseas in an ethical, responsible and responsive manner.

All participants sign the Comhlámh Volunteer Charter and UCDVO's Volunteer Agreement and must attend the Introduction to Development Education; Ethical Volunteering and Intercultural Learning Days, as well as a Leadership Training weekend for student leaders and team co-ordinators. This is in addition to project specific training days on areas such as health and safety, child protection and safeguarding.

UCDVO provides opportunities for stakeholder feedback following the programme, offers links to professional debriefing services, holds a Moving Forward Day and a Recognition event.

As a signatory of the Comhlámh Code of Good Practice for Sending Agencies, UCDVO is committed to the implementation of the Code's five values that underpin the work of international volunteer programmes. These are: Solidarity; Respect; Social Justice; Ecological Sustainability and Integrity.

97%

of participants of the year-long programme reported an improvement in development education knowledge, understanding and skills (target was 90%).



Moving Forward Day, 2019

DEVELOPMENT EDUCATION

Higher Education Institutions and Development Education organisations are identified as key stakeholders in implementing Irish Aid’s Development Education Strategy 2017-2023, and UCDVO is well placed to deliver a high-quality development education programme within the Higher Education sector.

UCDVO contributes to the Irish Aid Development Education Strategy Outcome of “increased accessibility, quality and effectiveness of development education in Ireland”. This is achieved by providing a wide range of groups within the UCD community the opportunities to access development education. These opportunities include: the year-long volunteering and development education programme; the evening courses; Annual Forum and Development Film Series.

UCDVO ensures excellence in the delivery of all development education activities by partnering with experts in the field for production of high-quality content and delivery of courses, sessions or workshops that encourage active participation and critical thinking.

WHAT IS DEVELOPMENT EDUCATION?

“Development education is transformative; it enables people to analyse and challenge the root causes and consequences of global poverty and inequality. It changes the way people think and act and inspires them to become active global citizens.”

From the Irish Aid Development Education Strategy 2017-2023



Participants at Induction Day 2018

UCDVO YEAR-LONG VOLUNTEERING AND DEVELOPMENT EDUCATION PROGRAMME

UCDVO Year-Long Volunteering and Development Education Programme recruits and engages with approximately 100 volunteers each year in development education and 4 weeks volunteering with one of UCDVO’s local partners overseas.

The programme begins with an induction day in November which includes a World Café discussion and three further full-day development education workshops in January, May and September. These activities are delivered by UCDVO’s development education partner Comhlámh.

The workshops for programme volunteers are supported by three central pillars for learning:

- » Global Development & Volunteering
- » Visual Literacy and Ethical Communications
- » Self-Awareness/Self Care

Participants are assigned to small groups of approximately fifteen people and each group is facilitated by two Comhlámh facilitators - one experienced lead and one co-facilitator. Co-facilitators are recruited from a pool of people who have been through the UCDVO Programme and undertaken the Skills in Development Education course. The cultivation and training of co-facilitators enables a learning environment for progression and opportunities for growth amongst UCDVO alumni who are interested in continuing to develop their facilitation skills.

.....
The programme days are designed to strengthen capacity for critical thinking and self-reflection and to build understanding of interdependence - how issues in Ireland are intertwined with issues elsewhere.
.....

For the 2018/19 programme, UCDVO and Comhlámh introduced a fresh format and content. The development education programme days have shifted away from information transmission/guidelines/policies/ do’s and don’ts as part of ‘preparation’ into more reflective terrain - terrain where the ‘right’ answer is not necessarily evident, building an appreciation for learning processes where insights can be unearthed.



UCDVO and AMRI Learning Lab Participants

AMRI LEARNING LAB - INTERGENERATIONAL LEARNING

In advance of the education project in Tanzania, UCDVO developed the UCDVO/AMRI (Association of Leaders of Missionaries and Religious of Ireland) Learning Lab in 2015 to help Volunteers prepare for the teaching aspect of their overseas placement. Over the five years, the Learning Lab has grown in popularity and value, and is a meaningful engagement between the UCDVO volunteer community and the recently returned missionary community.

Beginning in January each year, a UCDVO volunteer is paired with a returned missionary for 5 hour-long sessions. The learning is informal and led by the needs of the learner. At the end of the 5 weeks there is a storytelling session where members of the returned missionaries group share experiences and stories from their work and lives in developing countries.

Each year UCDVO has paired approximately 15 returned missionaries with 15 UCDVO volunteers, representing a total group of approximately 75 returned missionaries and 75 students. With a strong interest in global justice and development, this returned missionary group have maintained a connection with UCDVO through attending the Volunteer Recognition Evening, Development Film Series and Annual Forum. The benefits of this community project have grown beyond its original design, bringing together two very different communities in intergenerational learning, exchange of skills and stories of living and working overseas.



Induction Day 2018

CULTIVATING LEADERSHIP

UCDVO aims to cultivate leadership throughout its programme, providing training and continuous support to student leaders and team co-ordinators. The leadership preparation weekend included a session on health, well-being, safety and personal security with consultants ABF; dealing with conflict; and UCDVO's policies including child protection. When participants in the programme return to Ireland following the overseas placement, UCDVO provides pathways to continue to engage with UCDVO in leadership roles, such as through the Student Society Committee and Board roles. Former volunteers have also been successful in applying for staff positions in UCDVO.



Volunteer Recognition Evening, 2019

RECOGNITION EVENING FOR RETURNED VOLUNTEERS

The Recognition Evening for returned volunteers brings together returned volunteers, their families and friends, academics and the UCD Vice President for Global Engagement for an evening to celebrate and recognise the achievements of the volunteers for participating in the year-long development education and volunteering programme. The evening also provides an opportunity to highlight the benefits of the UCDVO Volunteering and Development Education Programme to the wider UCD community and acknowledge the valuable support from across the university.

LEARNING OUTCOMES AND IMPACT

IN 2018-19:

103

people participated in the year-long Volunteering and Development Education Programme

97%

Almost all respondents stated they were now more likely to get involved and engage in awareness raising and action projects for global change in their university/local community.

87%

reported an improvement in development education knowledge, understanding and skills at the end of the programme.

98%

agree that 'they are better prepared to travel to another country with a different cultural context than my own'.

92%

agree that they are 'more knowledgeable about global development.'

Comments collected through evaluations at the end of the programme included:

.....
"It is important to think about what we can now do with our year-long experience", "I definitely question things more and have started to challenge people about their own beliefs", "I want to do more now as a global citizen I am more aware and conscious" "I will apply my skills to contribute at home" and "I feel I have gained more insights and more on what I can do as a global citizen."
.....

.....
"My involvement in the UCDVO Programme has been one of the most important experiences of my life, one that has shaped my outlook on the world to be more diverse and culturally aware as well as completely changing my mind on what I want to do with my life after college. Most importantly, I have been lucky enough to have met the most amazing group of like-minded people who are now like my family."
.....

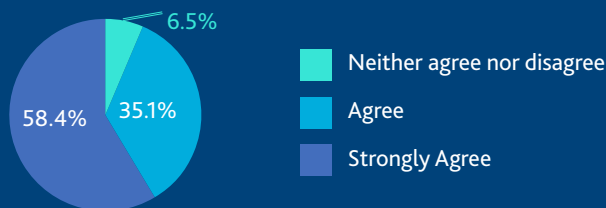
LONGER TERM IMPACT OF UCDVO'S PROGRAMME

In March 2019, UCDVO in partnership with Comhlámh, carried out a survey to examine the longer-term impact and effectiveness of the UCDVO Volunteering and Development Education Programme. It was sent to UCDVO's database of returned volunteers and alumni. There were 77 respondents (69.33% female; 30.67% male).

Key findings include:

89%

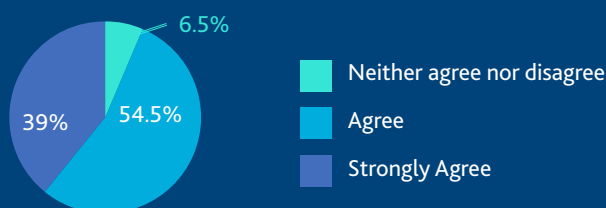
have strengthened critical awareness of what they can do, both overseas and in Ireland.



Since becoming involved with UCDVO, I have strengthened my capacity for critical reflection and have a deeper understanding of global power relations and interdependence.

93%

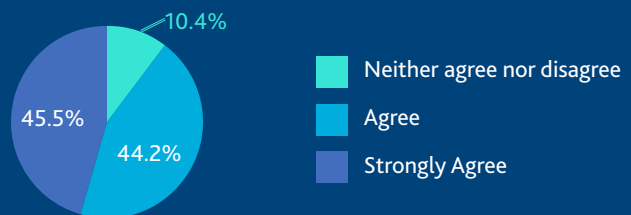
feel more confident about engaging in ongoing action for global justice.



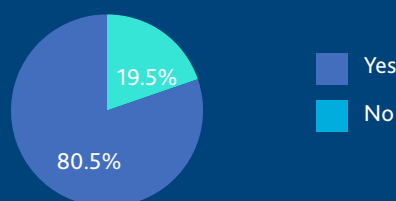
I feel more confident about engaging in ongoing action for global justice.

80%

said that their participation in UCDVO has influenced their thinking about career choices or future career path which indicates the potential longer term of impact the programme.



I have strengthened critical awareness of what I can do, both overseas and in Ireland.



Do you think your participation in UCDVO has influenced your thinking about your career choices or future career path?



Contributors to the Annual Forum 2018

QUALITY AND STANDARDS OF BEST PRACTICE

Ensuring best practice that is reflective of high industry standards continues to drive UCDVO's thinking around the shape of the Volunteering and Development Education Programme.

UCDVO is an active member of Comhlámh, and a signatory of the Comhlámh Code of Practice for Volunteer Sending Organisations. In 2018/19 UCDVO staff participated in all Comhlámh Code Training Workshops and Peer Support Meetings and the Development Education Working Group.

UCDVO is also member of IDEA (Irish Development Education Association) and participates in several working groups. In 2020-2021 UCDVO will undertake a self-assessment for the Code of Good Practice for Development Education, a pilot initiative introduced by IDEA in 2020.

UCDVO is also a signatory of the Dóchas Code of Conduct on Images and Messages and provides training for all volunteers in this regard.





DEVELOPMENT

Participants at the Annual Forum 2018

EDUCATION ACROSS UCD

In addition to the one-year Volunteering and Development Education Programme, UCDVO offers opportunities to both UCDVO volunteers and the wider UCD community to engage in global justice issues through a range of evening courses, the Development Film Series and Annual Forum.

The aim of these development education/ global citizenship interventions is to:

- » Create an opportunity for growth and pathways for progression for volunteers from the UCDVO Volunteering and Development Education Programme;
- » Enable UCDVO alumni to reconnect with the charity and cultivate a connection to global justice issues;
- » Reach the wider UCD community who may not have the capacity to engage in the year-long programme but have an interest in critical education;
- » Engage with the development education and human rights organisations external to UCD.



UCDVO STUDENT SOCIETY

UCDVO's student volunteers are members of a wider UCDVO Student Society which is a separate legal entity within UCD. The Auditor and two other elected representatives of the Student Society are members of the UCDVO Board of Trustees. The 2018/19 Auditor to April 2019 - Pearce Bourassa, after April 2019 - Sarah-Jane McCusker.

The Student Society organises events to raise awareness of development issues, promotes opportunities for students to volunteer and fundraises for the UCDVO development projects overseas. The Society plays a vital role in engaging with the UCD community and in encouraging participation in UCDVO's programmes.

The 2018/19 year was extremely active with a vibrant committee. Over 900 new members signed up, an increase of 200 from the previous year.

Highlights of the year include a showing of the film 'The Mask you Live In' to mark the International Day of the Boy in November 2018; A Fair Trade afternoon to learn about Fair Trade issues; and a debate with the UCD Law Society, 'Volunteering does more harm than Good'.



UCDVO Student Society at Freshers Week 2018

The society highlighted the issue of access to sanitation for World Toilet Day (in conjunction with Concern Worldwide). World Toilet Day is held on 19th November every year and aims to inspire action to tackle the global sanitation crisis and help achieve Sustainable Development Goal 6 (SDG 6), which promises sanitation for all by 2030.



World Sanitation Day, November 2018



Participants in Be the Change 2018

UCDVO EVENING COURSES

‘BE THE CHANGE’

‘Be the Change’, a six-week course starting each October, caters for a maximum of 25 participants and is attended primarily by new volunteers participating in the programme but also returned volunteers and the wider UCD community. The objectives of the course are to:

- » Foster curiosity among participants in those around them as well as critical awareness of their positionality and power in relation to others.
- » Support participants to connect their lives to wider social systems through critical encounters with local activist groups and campaigns.
- » Foster confidence among participants that change is possible through action based in solidarity and ethical engagement.

‘SKILLS IN DEVELOPMENT EDUCATION’

‘Skills in Development Education’, an eight-week course starting each January, caters for similar numbers and is attend by returned volunteers, post-graduate students and staff of UCD, with a small number of positions held for people external to UCD working in the voluntary or education sector. This course is designed for people with some experience in global education. The course objectives are to:

- » Engage participants in experiential learning, where they will participate in a range of development education methodologies.
- » Impart confidence in the group in their ability to carry out development education in a group setting.
- » Empower participants to make development education relevant for groups with which they are working.

IMPACT OF UCDVO EVENING COURSES:



Be the Change provides a space for critical and reflective enquiry where participants work together towards greater knowledge of themselves and develop the skills and confidence to connect into issues with a spirit of solidarity. In the course self-evaluation, 70% strongly agreed/agreed that 'they have strengthened their capacity for critical reflection with a deeper understanding of the links between change and power, and the interdependence of 'local' and 'global'.

.....
 "I've learned development education is not necessarily about banking knowledge but about critical thinking and self-awareness."

.....
 "I have a better understanding of global issues, how to discuss them, how to facilitate discussion and action around them, and learned a lot about myself too!"



The Skills in Dev Ed course includes experiential, educational and empowering learning objectives. At the end of the course, 100% strongly agreed/agreed that they had broader knowledge of development education and dev ed methodologies. 'Graduates' of the Skills in Development Education course can then apply for a Co-Facilitator position on the year-long UCDVO Programme Days, offering a clear pathway for progression and growth.

.....
 "I have really broadened my tool kit for activism and encountered many new great causes and campaigns."

.....
 "This course has really increased my self-confidence. Fear tended to hold me back but through this course I'm seeing the power of groups to affect change."



UCDVO
DEVELOPMENT
FILM SERIES
2019

UCDVO FILM SERIES

The 2019 UCDVO Development Film Series was the seventh series to be held by UCDVO and to receive funding from Trócaire's Connecting for Impact Mini-Grant and from Concern Worldwide. The series comprises of five topical, feature documentary films; each screening was followed by a relevant guest speaker and opportunity for discussion. The Film Series has from the beginning been located in the UCD Student Centre Cinema, an 86-seater state-of-the-art cinema on the Belfield Campus. The series takes place on five consecutive Monday evenings in January/February and is attended by volunteers participating in the programme, UCD students and staff and members of the community external to UCD.

97%

of survey respondents agreed or strongly agree that the UCDVO Development Film Series has enhanced their understanding of certain development and global justice issues.

The objectives of the Film Series are to:

- » Increase understanding of development and global justice issues.
- » Enhance communication skills and confidence in discussing issues around global justice amongst attendees.
- » Foster curiosity, critical thinking, and a sense of active citizenship.
- » Develop a sense of community among UCDVO volunteers and the extended audience.

Comments collected through evaluations include:

“
I have worked in development abroad and have a longstanding interest in development and social justice issues. I really appreciated being able to attend, the excellent and informative discussions and the thought-provoking conversations afterwards.
..... ”

“
Brilliant films and speakers will recommend to anyone for next year's series.
..... ”

“
Thank you so much for hosting these! I am an exchange student from CU Boulder in the United States and hope to model a similar program there when I return.
..... ”



Conversation Café at the Annual Forum



Audience Feedback

.....

"The speakers were so inspiring and empowering and I really came away with so many questions but also a real sense of the power of activism and how important days like this are, to come together as a community and bear witness to these incredible people. Honestly one of the best days I've taken part in in UCD with VO!!"

.....

.....

"Brilliant speakers - very inspirational in terms of their different approaches and journeys as activists, and what sustains them."

.....

.....

"There are different ways of being an activist, but the roots tend to be similar: love, compassion and action."

.....

.....

"Extremely thought provoking and inspiring."

.....

.....

"Whatever the problem, community is the answer" - Wow! That really spoke to me greatly. Connection is the most important thing."

.....

.....

"I really loved it - the UCDVO Annual Forum is by far my favourite annual event, and I think the new date and venue worked really well. Thanks so much for the brilliant organisation, and the interactive engagement you enabled."

.....

UCDVO ANNUAL FORUM 2018

The UCDVO Annual Forum is funded by Concern Worldwide as part of their Development Education Grants Scheme and works to connect the UCDVO community and broader UCD community with the voluntary sector on critical issues of equality, justice and activism.

The Age of Activism

Making Space for Intergenerational Learning

FRIDAY 30TH NOVEMBER 2018 | THE GLOBAL LOUNGE

Activism has always been and continues to be a meaningful part of the third level experience. It is an opportunity to engage with local and global issues and find your individual voice, maybe for the first time. From the Dunnes Stores anti-apartheid strike in the mid-1980s, the Decriminalisation of Homosexuality and the Divorce Referendum in the 1990s, to recent campaigns like Marriage Equality and Repeal the 8th - we asked how activism has changed over time and what are the opportunities for intergenerational learning.

Contributors in 2018 included:

- » Keynote Speaker: Michael Doorly, Head of Active Citizenship, Concern Worldwide;
- » Storytelling with Caoimhe Butterly;
- » Dr. Ursula Barry;
- » Codie Preston;
- » Facilitated by Ruairi McKiernan.

The Forum was attended by approximately 50 people. The audience is made up of UCD staff, students, and people external to UCD from the development education sector.





OVERSEAS PROJECTS AND PARTNERSHIPS

UCDVO returns to the same areas each year and has built up strong relationships in each of the communities where volunteers work, most recently in India, Tanzania and Uganda.

As part of the year-long programme, UCDVO organises short-term placements in India, Tanzania and Uganda. These placements are for one month and involve a variety of activities around health, education and community development. Volunteers have a unique opportunity to experience life in another part of the world, while contributing their time, energy and skills to the efforts of host NGOs in implementing community development projects.

UCDVO, the School of Public Health, Physiotherapy and Sports Science (SPHPSS) and the School of Agriculture and Food Science have worked in partnership since 2012 on UCDVO's Volunteering and Development Education Programme. As part of this partnership, students who are in the Stage 3 BSc Physiotherapy, Stage 2 Professional Masters in Physiotherapy or Stage 2 MSc Clinical Nutrition and Dietetics Programmes are eligible to apply for the UCDVO programme and carry out part of their practice placements in the Global South with one of UCDVO's partners. Successful applicants participate in the year-long programme, along with the other volunteers from across UCD, and engage in a four-week overseas placement with one of UCDVO's current partners in Uganda, Tanzania and India.

UCDVO deeply appreciates the vital community development, health and education work of partners throughout the year.

.....
UCDVO's partners provide a rich opportunity to UCDVO volunteers to participate in the local community, embark on a transformative journey and to learn so much about themselves as global citizens.
.....

UCDVO is continuing to develop its approach to partnership and in 2020 will carry out a review of partners with a view to strengthening its relationship with key partners.



Computer Education in Morogoro, Tanzania

TANZANIA



TANZED AND CAMARA EDUCATION TANZANIA

UCDVO has worked in Tanzania since 2009 in partnership with a local NGO, TanzEd. TanzEd works in rural communities of the Morogoro region of Tanzania. TanzEd aims to improve the quality of education through engaging with local schools in a range of programmes. These include English language education and information technology (IT); school management programmes, including parent and community participation; School Libraries; Safe Schools.

UCDVO's other partner in Tanzania is Camara Education Tanzania, an international education organisation that aims to transform education through technology. Camara supports the UCDVO-TanzEd programme through installation of the ICT labs, technical support and follow up maintenance.

Over the partnership, 41 schools in Morogoro District have received 1,000 computers and 41 classrooms have been converted into operational ICT labs. Over, 1,140 teachers have attended a one-month basic ICT training course and over 400 have taken part in a four-day refresher training course.

As a result, approximately 24,000 students across the 41 schools have been given access to ICT in education. In addition, the projects have included English language communication classes and summer camps. UCDVO has also supported TanzEd's Library programme through the donation of specifically selected books.

350 volunteers from UCDVO have been involved in delivering ICT training for Tanzanian teachers, as well as fundraising and awareness raising in Ireland.

In 2018/19, 32 UCDVO volunteers participated in the programme. All the planned targets were achieved, resulting in the strengthening of ICT literacy for 175 teachers and the establishment of new ICT labs and training in 1 primary and 3 secondary schools in Morogoro region, Tanzania.



Women and Sport, Tanzania 2018

VOLUNTEER TESTIMONY

CIADHLA MULLOY
TANZED, RUAHA, TANZANIA

Deciding to participate in the UCDVO Volunteering and Development Education programme was one of the best decisions I have ever made. It truly was a life-changing experience and I cannot even begin to describe it. I have made friends for life and have opened up my mind to global justice and development issues that I was oblivious to before VO. The many training days we attended before leaving for Tanzania were the stepping stones needed to open my mind to the world of development education and global justice. If not for these training days, I am certain that my overseas experience would not have been nearly as positive. I was prepared mentally and emotionally for the scenarios I would face which allowed me to fully appreciate the lifestyle in Tanzania.

Life in Tanzania is so fundamentally different to home that it is difficult to compare the two. People refer to Tanzania as a developing country, however, in many ways, they are more developed than us. Tanzanians live simply and appreciate everything they have, rather than always focusing on the next thing. Their way of living can be described by the Swahili phrase “pole-pole”, or slowly-slowly. Nothing is ever rushed in Tanzania, time is spent enjoying and making the most of every moment. The sense of community is so strong within them; every morning while we were cycling to school, we’d see women on the side of the path washing their clothes together and smiling at us. Children would come running from everywhere shouting “wazungu” (white people) in greeting. It was so refreshingly different to the isolated life of Dublin.

.....
Upon returning home, I realised just how happy I had been throughout my month in Tanzania. Their pole-pole attitude towards life reduces stress and allows a strong sense of community to flourish.
.....

Our project in Ruaha was predominantly focused on computer education. We taught groups of teachers, locals and pupils in Kidodi and Ujirani secondary schools. We could learn from the Tanzanians in their attitude towards education. Each and every person in every class was so eager to learn and absorb as much information as possible. When we finished class, we often had trouble getting people to leave the computer room as they were so involved in what they were learning. It was incredibly rewarding to see their progress throughout the four weeks.

Upon returning home, I realised just how happy I had been throughout my month in Tanzania. Their pole-pole attitude towards life reduces stress and allows a strong sense of community to flourish. These are the things we overlook in Western culture: the power of community and the value of a moment. Having experienced this culture so vastly different from my own has caused me to re-evaluate my values and goals in life. What is the use of a high-paying job if all it brings is stress and loneliness?

UCDVO is so much more than the year-long programme you hear about at the freshers’ stand. It has awoken within me a sense of adventure and eagerness to explore different cultures that I never knew was there. It has challenged my perceptions of the world and of what we view as wealth. A part of Tanzania will stay with me for the rest of my life



UGANDA

Physio Rehabilitation Camp in
Kisiizi Hospital

CHURCH OF UGANDA, KISIIZI HOSPITAL

Church of Uganda Kisiizi Hospital is a 285 Bed Private Not for Profit (PNFP) Health Care Provider, in rural Rukungiri district of South Western Uganda. The hospital consists of six wards - Surgical, Maternity, Medical, Isolation, Paediatric, Psychiatric as well as an outpatients department / A&E, a full rehabilitation department with an attached long-term patient rehabilitation ward. There are numerous other services at the hospital such as community-based outreach clinics, vaccination programmes, rehabilitation programmes, a HIV and anti-retroviral treatment centre and a community health insurance project.

UCDVO has partnered with Kisiizi Hospital since 2010 for short-term placements during the months of July and August each year. To date, UCDVO has placed 56 students and eleven professional tutors, the majority of whom have been selected from the UCD School of Public Health, Physiotherapy and Sports Science and UCD School of Agriculture and Food Science.

UCDVO Physiotherapy students run a two-week intensive therapy programme for children with Cerebral Palsy (CP) during their four-week placement. Children are treated daily with group therapy sessions. All patients are

measured for aids and assistive devices if needed. Multi-disciplinary team (MDT) education sessions are delivered every afternoon. During the camp, children receive all meals provided by UCDVO. A UCDVO Research report (2018) showed that children were not consuming the meat provided, due to swallowing difficulties. The daily milk feeds introduced in 2018 improved child nutrition status (increase in MUAC) and was noted as a positive addition to the programme during feedback with staff and parents.

The summer 2019 project met its targets benefitting 25 children and their caregivers through physiotherapy and nutritional assessments, creation of appropriate interventions, including equipment. A re-assessment of nutritional status at the end of camp indicated an improvement in weight and MUAC in the majority of participants.



Volunteers and Staff from Kisiizi Hospital

VOLUNTEER TESTIMONIAL

NIAMH ARTHURS KISIIZI HOSPITAL, UGANDA

Although they say 'A picture tells a thousand words', I don't think it's possible to sum up my time in Africa with the wonderful community in Kisiizi, extraordinary people in Kisiizi hospital and the magnificent 13 other volunteers that I had the pleasure of going with. Although the UCDVO training days had prepared me a lot for project, answered a lot of my questions and provided me with an insight of what to expect, being over there was so far from what I had imagined. The vivid colours that surrounded us, the exotic sounds, the natural scents and smells.

This experience has really developed my understanding and appreciation for building rapport and working alongside communities, local people and employees in the hospital in order to enable long lasting changes to occur. It would be similar if someone from another country came into Ireland and told us how to do things better. They may have a point, but we would be reluctant to completely change our ways all at once. We would probably be more open to ideas and to listening to others if we felt our own voice was heard and understood. UCDVO are well

known and appreciated in Kisiizi. These connections and established relationships really helped us in implementing change and encouraging developments a lot quicker.

Another thing we were advised before travelling there, was to teach and do things that could be continued after we left. Otherwise things would shortly return to the way they were before we arrived. No short term fixes. This also stimulated my thoughts on the value of short-term volunteering. Since returning home I have been asked by so many if I would do it again. My reply is absolutely, I would spend the rest of the day packing resources and things that would be of use over there and fly there tomorrow IF AND only IF there were specific roles and work that I could contribute to. Otherwise I wouldn't be contributing or benefitting the people over there. And that must be the main reason for going.

I feel very privileged to have had this opportunity with UCDVO. I have always been eager to volunteer in this way and being out on project and speaking to other volunteers really drove home how brilliantly run and organised UCDVO is.

"Life in all its fullness" is the motto of Kisiizi hospital.



Healthcare project in Nansana

NURTURE AFRICA , NANSANA

Nurture Africa is an Irish founded internationally registered Non-Governmental Organisation that works in Uganda with a targeted focus upon Healthcare, Education, Child Protection & Gender Equality and Economic Empowerment through business training and micro-finance projects. The Nurture Africa Health Centre provides quality specialist paediatric HIV and primary health treatment to the most vulnerable children and their HIV infected parents/guardians in Wakiso District, Uganda.

UCDVO and Nurture Africa entered a second three-year strategic partnership in 2019 which aims to empower most at risk populations, including children with disabilities and their families, to live independent, productive lives.

The key achievements of year one of the strategic partnership include:

- » 238 (128 boys; 110 girls) children received physiotherapy and occupational therapy services - 97% of children have shown great improvements in speech, movement and sitting;
- » Nutritional assessment for over 200 children with disabilities and practical nutrition advice to 431 guardians;
- » Antiretroviral (ARV) Treatment provided to 1,173 clients; 238 children with disabilities enrolled for PHC services;
- » Primary Healthcare (PHC) services for over 4,500 family members of HIV clients and children with disabilities;
- » Over 780 women educated on the importance of child delivery at a healthcare facility supervised by a skilled birth attendant.



“

.....
Your support has had a huge positive impact on the 238 disabled children and 1,000 family members on our holistic rehabilitation programme in Nansana, Uganda.
.....

Participant in Nurture Africa Rehabilitation camp

"I would like to thank UCDVO for your continued partnership over the past 5 years. Your support has had a huge positive impact on the 238 disabled children and 1,000 family members on our holistic rehabilitation programme in Nansana, Uganda.

There is still a huge stigma and lack of financial support around disability in Uganda. UCDVO funded the development of the rehabilitation centre which is an amazing resource. This centre is a focal point for the guardians and family members of these children to get peer support. It is a safe and happy environment for all. The centre provides comprehensive support to these children which includes physiotherapy, occupational therapy, the provision of mobile equipment (standing frame, wheelchairs) as well as home care. Many of these children can now sit, stand and are more mobile which is incredible.

The UCDVO volunteers who work with the Nurture Africa staff in Uganda have been instrumental in setting up and developing training programmes for the rehabilitation centre and working directly with the guardians. UCDVO volunteers have also provided business skills training and resources for many of these families to start their own business and to improve the livelihoods of their whole family. This partnership is vital as UCDVO provides funding for the complete running of this rehabilitation centre, including staff (OT, physio, community worker, equipment for children) and provides some support for our health centre and the vulnerable clients supported there including HIV infected individuals & vulnerable families.

The training and support provided by the UCDVO students is important and it enables our staff and guardians to get refreshed on skills taught the previous year. Your continued support is appreciated now more than ever during this pandemic. We look forward to welcoming the UCDVO volunteers back in 2021 God willing.

Brian Iredale
CEO of Nurture Africa



Volunteers from UCDVO and Assam Don Bosco University

INDIA



ASSAM DON BOSCO UNIVERSITY, GUWAHATI, NORTH EAST INDIA

In 2014, UCDVO began working in partnership with Assam Don Bosco University in Guwahati.

Volunteers from UCDVO work in collaboration with volunteers from the Department of Social Work, Assam Don Bosco University Guwahati, on community development projects in partnership with the local community. Project activities include house visits to assess the community's needs, Anganwadi (government run preschools) refurbishments, capacity building workshops and awareness raising of social issues identified through house visits.

In 2019, volunteers refurbished five Anganwadi centres and two centres from previous years were revisited and upgraded. All centres had educational murals painted. Providing a safer environment for children aims to increase attendance rates at the centres – the level of local engagement in the centres increased during the time UCDVO was carrying out activities.

.....
Providing a safer environment for children aims to increase attendance rates at the centres – the level of local engagement in the centres increased during the time UCDVO was carrying out activities.



Physiotherapy project in the Ferrando Centre

FERRANDO SPEECH & HEARING CENTRE, SHILLONG, NORTH EAST INDIA

UCDVO has partnered with the Ferrando Speech & Hearing Centre in Shillong since 2014. Volunteers and local staff undertake community visits, a two-week residential rehabilitation camp on disability awareness and physiotherapy programmes for families and children with physical disabilities. The team also learn sign language to enable them to better communicate with the children who attend the Ferrando Centre.

Key achievements from the volunteering project in 2019 include:

- » Daily physiotherapy sessions, home exercise programmes and capacity building with local physiotherapist as part of a two-week residential camp for 24 children and their families;
- » Positive impact of the physiotherapy support on 24 children, including improved engagement and increased independence;
- » Assessment of proposed attendees at the camp, including GMFCS (Gross Motor Function Classification System) score recorded for children with Cerebral palsy;
- » Increased use of varied, appropriate and valid outcome measures by Ferrando staff with the participants in the residential camp and school children who attend the rehabilitation unit;
- » Health awareness day for 60 members of the local community;
- » Review and follow up of participants in the 2018 residential camp who have continued their home exercise programmes and use of equipment with the support of their parents/caregivers.

.....
"The UCDVO team are very good at what they are doing toward the children in the communities, the School and the staff. The key achievements of this year's project are the successful residential camp and the home programme exercises for the children. My experiences of working with the UCDVO group this year has been great and beneficial. I have learnt new techniques of teaching exercises for the children with disabilities. It has enriched me personally how to deal with children".

Ferrando Speech and Hearing Centre



Disability Awareness Rally in Andhra Pradesh

ASHA JYOTHI HANDICAPPED WELFARE SOCIETY, ANDHRA PRADESH, VIJAYAWADA, SOUTH EAST INDIA

In 2010, UCDVO began working in Vijayawada, a city in Andhra Pradesh in the south-east of India. UCDVO currently has a partnership with the Asha Jyothi Handicapped Welfare Society that provides residential accommodation, rehabilitation and education to over 80 disabled children from underprivileged backgrounds who would otherwise be on the streets.

Asha Jyothi holds a strong belief that all children have a right to love and security, healthy food, decent shelter, good education to reach their optimum potential, adequate medical care and be protected from any form of abuse.

UCDVO Physiotherapy volunteers assist the centre and local staff in their primary objective of empowering children with varied disabilities including autism, cerebral palsy, and Down syndrome, and helping them in the path of rehabilitation and independence. Volunteers also participate in outreach programmes in surrounding communities and facilitate 'Special Olympic' sports days for children with disabilities in the centre & communities.

In the 2019 volunteering programme, daily physiotherapy sessions, home exercise programmes and capacity building for local physiotherapist were carried out as part of the residential camp. The volunteers also carried out an awareness rally on the importance of exercise and created a music wall for children to experiment with music and sound. There was a positive impact of the physiotherapy support on children, including improved engagement and increased independence.



Homework Club with Nandri, Tamil Nadu.

SOCIETY FOR WORKING LIFE (SWL) AND WOMEN, WORK AND HEALTH INITIATIVE (WWHI), NEW DELHI

The Community Educational and Development Centre (CEDC) in Sangham Vitar, Dehli, supported by UCDVO (and with start-up funding from Irish Aid), is run by the Society For Working Life (SWL) and Women Work & Health Initiative (WWHI). 100 children were able to access basic education and nutritious meals in the centre. UCDVO continues to support the CEDC 'Access to education and digital literacy' programme, enabling 80 disadvantaged young girls access education.

NANDRI, TAMIL NADU

Child Aid Trust is referred to locally as Nandri and was registered as an Indian based charity in 2008. The primary focus of Nandri is the provision of micro-finance loans to mothers. UCDVO and Nandri entered into a pilot for year one of a new partnership in 2018/19. Nandri Ireland is a registered charity and financially supports the work of Child Aid Trust in Tamil Nadu, India.

Highlights from year one of the pilot include up to 300 children in four villages attended homework clubs each evening – these homework clubs have continued and Nandri have appointed a local staff member to co-ordinate this project. The volunteers also assisted in the renovation and painting of a local primary school.



UCDVO Volunteers and Community Members from Assam Northeast India

VOLUNTEER TESTIMONIAL

SOPHIE GORMAN | ASSAM DON BOSCO UNIVERSITY, NORTHEAST INDIA

While I'm finding it almost impossible to sum up one of the most important experiences of my life into a few hundred words, I'll try my best! It is a journey that begins with an email and, although it sounds cliché, goes on to shape your entire life. Having been lucky enough to volunteer with UCDVO twice, I knew how special and life-altering the experience had been for me the first-time round. As a student leader, I was excited to help a new group of volunteers navigate their way through the 8 months of training and to make sure their experience overseas was as fulfilling as mine had been before. As we met in the airport in the early morning of June 14th, excited, nervous, apprehensive, we began our journey to our second home, Assam, Northeast India. When we arrived, a team of 19 Social Work Masters students from Assam Don Bosco University who we would be working closely with were there to meet us with smiles and open arms.

Our everyday consisted of a bumpy tuk tuk ride to our villages, where we would get right into renovating the Anganwadis, a pre-school and health care facility that is a central pillar in these rural communities for the women and children. However, they are nothing like a typical Irish pre-school, they are grey, dreary and often left in serious disrepair, making them unusable. Our village Gojaigaon had 3 of these structures, which proved challenging, but the team's enthusiasm drove us to success. We would spend the majority of our days sanding, painting and drawing on the walls, blaring our favourite music and singing and dancing like no one was around.

The hard work would always be broken up by a cup of delicious sweet chai and some biscuits from our baido, the Anganwadi teacher. I will never forget the kindness and generosity she showed us every single day, it's unlike anything I've ever experienced here at home. Even through the language barrier she was there to support us every step of the way.

Some afternoons we would hold workshops for the people in the community based on topics they had expressed interest in. From our first workshop, we always got a great turnout which was so motivating! We were able to cover topics such as health and hygiene, Indian and Irish cultural differences and teenage empowerment. One thing was certain, these workshops would always end in everyone dancing outside the school in a big circle with the Indian tunes blaring from the speaker. It was pure happiness knowing you could look completely ridiculous trying out the Assamese dance moves but no one would care. I felt really bonded to the community during these dance parties.

My involvement in the UCDVO programme has been one of the most important experiences of my life, one that has shaped my outlook on the world to be more diverse and culturally aware as well as completely changing my mind on what I want to do with my life after college. Most importantly, I have been lucky enough to have met the most amazing group of like-minded people who are now like my family. The relationships made through this experience are ones that never fade, and I look forward to 10 years down the line reminiscing on one of the hardest, sweatiest, most rewarding months of our lives.



Organising Committee of the 2019 Rás UCD.

FUNDRAISING

UCDVO is extremely grateful to each member of the public who donated to the charity in 2018/19. These donations are essential for the charity to run its overseas projects.

In addition to the donations generously made to the volunteers to help them reach their fundraising targets, UCDVO also ran two major fundraising events on campus, the Annual Rás and the UCD Oskars, in partnership with UCD Culture and Engagement.

The 10th Annual Rás UCD took place on Saturday 6th April 2019 on the UCD Belfield campus. Rás UCD is a unique bilingual 5k running event through English and Irish, and registration fees are donated to UCDVO. The event is open to all ages and all abilities and is a fun-filled day out for families. Thank you to everyone who participated.

The event raised €4,335 for UCDVO and engaged 335 participants and 30 volunteers. The Rás was organised in conjunction with Bord Na Gaeilge, Culture and Engagement and Healthy UCD and generously sponsored by Centra, UCD Students Union and Bank of Ireland.

The UCD Oskars took place on Wednesday the 29th May in O'Reilly Hall. The event was organised by UCD Culture & Engagement and the Employee Engagement Network, in association with UCD Equality, Diversity and Inclusion. It was a superb night with individuals from across campus taking part, with their take on Bridesmaids, Sister Act, Taken, Father Ted, The Snapper and Forrest Gump! Thank you to everyone who participated – a total of €24,000 was raised in aid of UCD's three charities of choice: Special Olympics Ireland, UCD Volunteers Overseas and UCD Champions Fund. The event was kindly supported by Affinity Advisors.



SUSTAINABLE DEVELOPMENT GOALS

The Sustainable Development Goals acknowledge the important role of global citizenship education, including development education, in building the conditions for a more peaceful, fair and sustainable world.

Target 4.7 calls on countries to “ensure that all learners acquire the knowledge and skills needed to promote sustainable development, including, among others, through education for sustainable development and sustainable lifestyles, human rights, gender equality, promotion of a culture of peace and nonviolence, global citizenship and appreciation of cultural diversity and of culture’s contribution to sustainable development.”

The Sustainable Development Goals create a context for Ireland to provide quality education on global citizenship. Development education is an essential component in delivering Ireland’s commitment under Target 4.7 as well as raising awareness of the 17 Sustainable Development Goals.

.....
“Development education strengthens public understanding of the interconnectedness of global and national poverty and inequality, supporting the Irish public to acquire the necessary knowledge, values and analytical skills to understand the global justice focus of each of the Goals and the underlying values and dispositions. Development education is therefore integral to the successful delivery of the Sustainable Development Goals, inspiring and enabling people to take action to deliver the Goals at local, national and global levels.”
.....

Irish Aid Development Education Strategy 2017-2023.

SUSTAINABLE DEVELOPMENT GOALS



UCDVO supports awareness raising and engagement with the SDGs across its development education courses and events. During the development education programme days for current volunteers, facilitators challenge volunteers to research the SDGs and to link certain SDGs at a local and global context. Courses for returned international volunteers and the wider UCD community incorporate the SDGs throughout their sessions/workshops, providing participants with an understanding of the SDGs, how they can get involved in campaigns relating to certain SDGs, such as Trade Justice, and how they can facilitate workshops on SDGs in the future. Events for returned volunteers and the general UCD community – events such as the Annual Forum, Development Film Series incorporate the SDGs into their content.

The UCD SDGs Project seeks to map existing activities undertaken by UCD which align with the SDG framework, as well as putting forward recommendations for future activities. UCDVO participants have engaged in SDG Awareness weeks in UCD by presenting their experience on the UCDVO programme and how their involvement has contributed to the SDGs.

UCD has been listed in the top 100 universities for its social and economic impact in the Times Higher Education’s first ever University Impact Rankings (2019). The University ranked 58th in the world based on the use of the UN’s 17 Sustainable Development Goals as benchmarks.

UCDVO has a significant role to play in contributing to this success. Under Goal 17 - Partnership for the Goals, UCD ranked 95th, which recognised UCD’s sustained activities in supporting the development and impact of the UN Sustainable Development Goals. Critical to this success is the leadership of Professor Paul Walsh representing universities in the UN Major Group for Science and Technology.

More than 550 universities from around the world were assessed in this new ranking which aims to highlight those universities best achieving the goals set out by the UN. Ireland is ranked second only to Canada as a national higher education system for its social and economic impact.



School children, Nurture Africa, Nansana

TRUSTEES' REPORT

AND

FINANCIAL STATEMENTS

1. TRUSTEES' REPORT

2. INDEPENDENT AUDITOR'S REPORT

3. STATEMENT OF FINANCIAL ACTIVITIES

4. STATEMENT OF FINANCIAL POSITION

5. NOTES TO THE FINANCIAL STATEMENTS

TRUSTEES' REPORT

The Trustees present their annual report and the audited financial statements of UCDVO for the financial year ended 30 September 2019. The financial statements have been prepared based on the accounting policies set out in the Accounting Policies Section.

WHO WE ARE

University College Dublin Volunteers Overseas (UCDVO) was established in 2003 by then chaplain, Fr. Tony Coote, in response to a desire among UCD students to engage in voluntary work overseas. UCDVO is an unincorporated society of University College Dublin (UCD) embedded within the UCD structure, sitting within the UCD Global Office under the Global Relations and Partnerships team. It has been a registered charity since 26th February 2004. The charity operates in adherence to the Constitution adopted by the Board on 9th October 2012.

UCDVO is a charity registered with the Charities Regulator, registered charity no: 20055776 and has been granted tax exemption by the Revenue Commissioners in Ireland, registered charitable taxation no: CHY 15856.

Reference and Administration

Address:

UCD Global
Gerard Manley Hopkins Centre
University College Dublin
Belfield
Dublin 4.

Our Advisers:

Auditors:

HSM Chartered Accountants
13 Sussex Street
Dun Laoghaire
Co. Dublin

Bankers:

AIB
UCD Branch
Belfield
Dublin 4

KEY MANAGEMENT PERSONNEL

Board members

The Board members serving during the year were as follows:

- » **David FitzPatrick** | Chairperson (resigned 11th December 2018)
- » **Niamh Pattwell**³ | Chairperson (appointed 11th December 2018)
- » **Anna Egan**⁵ | Secretary
- » **Niall McLernon**¹ | Senior Treasurer (retired 27th November 2018)
- » **Maura McGinn**¹ | Senior Treasurer (appointed 8th January 2019 but already a Board member)
- » **Andrew Byrne**¹ | Treasurer (appointed 8th January 2019 but already a Board member)
- » **Lynne Pasley**^{1,6}
- » **Sarah Burke**⁴
- » **Aifric O'Sullivan**
- » **Amanda Gibney** (term ended 27th November 2018)
- » **Grainne Sheill**⁴
- » **Michael Keely**⁴
- » **Anne Stewart**⁶ (appointed 27th November 2018)
- » **Pearce Bourassa**^{2,5} - (term ended 1 May 2019)
- » **Sarah-Jane McCusker**² (appointed 1 May 2019)
- » **David Murphy**² (term ended 27th November 2018)
- » **Cian Leahy**² - (term ended 27th November 2018)
- » **Leah Foyle**² appointed 27th November 2018)
- » **Matthew Rose-Nel**^{2,5} - (appointed 27th November 2018)

Committee/Working Group members

- 1** Member of the Finance Committee
- 2** Member of the Student Society
- 3** Member of the Overseas Projects Working Group
- 4** Member of the Health, Safety & Organisational Risk Working Group
- 5** Member of the Fundraising & Marketing Working Group
- 6** Member of the Governance & Policy Working Group

Manager

- » **Caroline Mangan**^{1,3} (until 29th July 2019)
- » **Hilary Minch**^{1,3} (with effect from 29th July 2019)

OBJECTIVES AND ACTIVITIES

The Main Object for which UCDVO is established is to relieve poverty in the developing world, through development projects funded by and worked on by students in UCD who, with locals, will carry out voluntary work overseas.

UCDVO's Vision is for the UCD Community to have an in-depth understanding of the challenges facing humanity worldwide, and the determination and commitment to tackling issues underlying global poverty and inequality.

UCDVO's Mission is to provide the UCD Community with opportunities to engage in international volunteering and development education activities, which are designed in partnership with local communities and in line with international development frameworks.

UCDVO operates eight annual projects in three countries - India, Tanzania and Uganda - in the areas of healthcare, education and computer training. The work is undertaken in close cooperation with, and at the request of, local communities. UCDVO works closely with the partner organisations operating in our programme countries. The majority of volunteers are undergraduate UCD students, but UCD staff and alumni also take part in the Programme. The overseas placements, which typically run for one month between June and August, are at the core of a twelve-month programme which commences in November each year. The programme includes induction and training, fundraising advice and support, development education workshops and volunteer debriefing. The programme covers, among other topics, the sustainable development goals, intercultural learning, ethical volunteering, health and safety, practical skills development and awareness raising.

UCDVO's student volunteers are members of a wider UCDVO Student Society which is a legal entity within UCD. The Auditor and two other elected representatives of the Student Society are members of the UCDVO Board of Trustees. The Student Society organises events to raise awareness of development issues, promotes opportunities for students to volunteer and fundraises for the UCDVO development projects overseas.

UCDVO runs a development education programme open to the UCD community and others. This includes of courses run annually in partnership with Comhlámh:

- 1) Be the Change** - a six week interactive course for those interested in social justice and activism and
- 2) Skills in Development Education** - an eight week programme to equip participants with facilitation skills in the area of development education.

.....
In addition, an annual forum takes place with a specific theme each year. An annual film series is held each winter, showing five documentaries on a variety of topics from the field of international development and an expert speaker is invited each evening to address the audience and engage in discussion.
.....

UCDVO partners with the Association of Missionaries and Religious of Ireland (AMRI) for a series of workshops whereby volunteers preparing to work overseas teaching computer skills work with returned missionaries seeking to update their skills. In exchange, the volunteers receive stories, information and advice to help with their preparation.

The charity seeks to achieve its goals through adherence to the stated values of:

- » **Active Global Citizenship:** In our work we are committed to providing opportunities for the UCD community to actively engage in global justice issues, whether it be through our volunteering programme, our evening courses or campus based development education events.
- » **Partnership:** In selecting our overseas projects and partners, we believe in the need to listen to the wisdom of local knowledge, learn from the expertise of our host communities and partner organisations, and direct the funds raised by volunteers to projects identified as being of most benefit to the communities with whom we work.
- » **Collaboration:** By working in a spirit of mutual respect and understanding of each other's cultural identities, our volunteers and the host communities with whom they work can together alleviate some of the causes of disadvantage in the world.
- » **Inclusion:** UCD is a diverse community and our programme is open to all students, staff and alumni who believe in the vision and mission of UCDVO. International partners and communities are consulted throughout the programme and we actively engage multiple perspectives at all levels of our organisation.
- » **Sustainable development:** UCDVO's work is underpinned by the desire to contribute to the process of community development in a sustainable manner, whereby local people have the capacity to lead and develop their own solutions to issues which affect them, and have the opportunity to access support in a way that contributes to the achievement of the Sustainable Development Goals.

ACHIEVEMENTS AND PERFORMANCE

2018-19 brought a number of challenges for UCDVO, not least the changeover of management. We are delighted to welcome Hilary Minch to the role of Manager and look forward to working with her in the coming years. The death of one of the key founding members, Fr. Tony Coote, following an illness was keenly felt by the UCDVO community.

Despite these challenges, UCDVO continued to provide an excellent development education and volunteer experience for volunteers while simultaneously benefitting host communities overseas. Key achievements of the 2018-19 programme are:

- » The adoption of a three-year plan with Nurture Africa in Nansana, which included providing support in setting up business plans for the local community, a nutrition programme, and the introduction of a physiotherapy programme for 85 children with Cerebral Palsy and their families; and nutrition programme.
- » 25 children and families participated in residential physiotherapy camps in Kisiizi Hospital, Uganda
- » ICT training for 100 teachers across 4 schools in Morogoro and Ruaha, Tanzania.
- » 15 children provided with life-changing equipment in Meghalaya and Andhra Pradesh, India through physiotherapy programmes.
- » 300 children participating in homework clubs in Tamil Nadu in a pilot project with Nadri.

At the heart of our organisation is the desire to deepen the UCD community's understanding of the challenges facing humanity worldwide and to build the determination and self-belief to tackle these issues. This year UCDVO ran a number of programmes that involved over 600 members of the UCD community in the following activities:

- » 103 volunteers on the year-long Volunteering and Development Education Programme.
- » 27 participants on Skills in Dev Ed Evening course.
- » 23 participated in the Be the Change evening course.
- » 15 volunteers paired with 15 returned volunteer in the UCD/AMRI learning lab.
- » 42 delegates attended the Annual Forum.
- » 450 attended Development Film Series.

In addition, the Student Society recruited a record 900 members. UCDVO is committed to advancing sustainability among the UCD community, with a strong network in a number of faculties including the School of Public Health, Physiotherapy and Sports Science, UCD Institute of Food and Health and School of Agriculture and Food Science. Much of the work we do is supported by the UCD Global office.

UCD's placing in the top 100 universities for its social and economic impact in the Times Higher Education first ever University Impact Rankings in April 2019, with UCDVO given special mention for its work in relation to Goal 17 (Partnership for the Goals) was excellent and an indicator of the contribution UCDVO makes to the University.

Of course, none of our activities would be possible without the fundraising of our volunteers and the support of the UCD community, including funds raised through Oskars and Rás. Particular thanks go to UCD Culture and Engagement for their support to UCDVO and endless energy in fundraising and event organization.

.....
The generous support of Irish Aid for our development education programme is greatly appreciated. It enables us to continue strengthening our approach to development education and enhancing the quality of what we do.
.....

In August 2019 we signed a three-year MoU with Concern, which contributes to our campaigns and continuous engagement with returned volunteers. Trócaire's loyal support to the Development Film Series is also greatly appreciated.

The running of our programmes is not without challenges, not least in regard to the health and safety of the volunteers and duty of care towards our partners and the local communities where we work. The deterioration of relations between India and Pakistan and the outbreak of Ebola in Uganda required some consideration pre-departure, although travel was deemed possible in each case. The response to those crises and to others that arose during the programme demonstrate a strong approach to risk management and decision making. With growing awareness of the importance of mental health, this year, we worked with the university student adviser system to provide access to a 'counsellor' or 'student adviser' by phone, if a volunteer should require it. We plan to develop that scheme further. Finally, the need for evaluation of a number of long-standing projects is essential and will feature in future planning.

In March 2019, UCDVO, in partnership with Comhlámh, carried out a survey of our development education programmes, using UCDVO's database of returned volunteers and alumni. Key findings include:

- » 89% have strengthened critical awareness of what they can do.
- » 93% feel more confident about engaging in ongoing action for global justice.
- » 89% feel more knowledgeable on development issues.
- » 84% see themselves as a global citizen more than they prior to participating in the UCDVO programme.

However, with only 46% reporting that they were more actively involved in events and activities on campus, there is room for further engagement and development of campaigns and activities that support global justice. Furthermore, though there is a significant response to our programmes on campus, we aim to increase and diversify our participation rates across all levels of the university community. UCDVO is also reviewing its environmental impact and anticipates that this will result in changes, such as an online volunteering option. Ongoing work on governance, including induction for new Board members, greater clarity on roles, improved visibility of our policies on our website are also in planning.

INCOME & EXPENDITURE

	18/19	17/18
Net income/(expenditure)	€27,078	(€15,808)

Net increase in funds for the financial year was €27,078 [17/18: (€15,808)]. This comprises a net increase in Restricted Funds of €39,594 and a net expenditure of Unrestricted Funds of €12,516.

The increase in Restricted Funds is attributable to an increased commitment of grants income pledged by our strategic partners.

Irish Aid, Concern and Trócaire remain essential to UCDVO's Development Education Programme and the UCDVO Board of Trustees would like to thank them for their continued support. Irish Aid's recent doubling of funding represents an encouraging endorsement of the strength of UCDVO's well established Development Education Programme.

UCDVO ran a strategic deficit from its Unrestricted Funds again this year to allow for further expenditure in support of overseas partners. This is in line with our commitment to strengthen and develop our international partnerships under UCDVO's current strategic plan.

Income from the volunteer programme (€271,298) was down €24,114 year on year, which reflects the reduction in number of volunteers chosen to participate in the 2018/2019 programme. Volunteer programme expenditure (€306,799) was similarly down year on year by €22,338 commensurate with volunteer participation levels.

Other fundraising initiatives yielded excellent results this year. General fundraising raised €18,996 (17/18: €5,306) in support of this year's projects. This was buoyed by brilliant events such as UCD Rás and UCD Oskars, amongst others. Thanks to all who attended and those who generously donated their time throughout the year.

Corporate donations were disappointing this year with no corporate sponsorship achieved. This is a key objective for review by fundraising and finance committees. The Board of Trustees have identified diversification of funding streams as an important part of the UCDVO's strategic plan.

.....
 Finally, UCDVO's largest single supporter is UCD Global who supported the staff costs (€122,524) through secondment of staff for the year. UCD and UCD Global's continued and unwavering support are a cornerstone to the success of the UCDVO and the Board of Trustees would like to extend a sincere thanks to all in UCD Global.

RESERVES POLICY

The Board of Trustees has a responsibility to establish an appropriate reserve policy which is set out in the UCDVO Financial Policy and reviewed on annual basis. UCDVO defines its reserves as its total unrestricted funds less any designated funds.

In arriving at an appropriate reserves level each year, the Board and the Finance Committee consider and recognize the following factors:

- » Risks associated with each stream of income / expenditure diverging from those budgeted.
- » Balancing the need for prudential financial planning against the charity's responsibility to its' partners and donors. In this sense the charity should not retain a disproportionately high level of reserves.
- » Reserves should be determined predominantly in the context of overseas project expenditure. The vast majority of other expenditure is matched by pre-determined income (i.e. restricted grants and UCD Staff support).

UCDVO's Board has considered the level of reserves the charity should hold for 2018/2019 and agreed that reserves should be maintained at a minimum of €35,000.

No maximum level of reserves has been defined by the Board.

	2018/19	2017/18	2016/17	Minimum
Reserves	€57,488	€70,004	€92,409	€35,000

The organization has maintained strong reserves once again in 2018 / 2019 with year-end levels €22,488 above the minimum threshold set for the year.

The Board of Trustees has followed a strategy of budgeting to pro-actively spend excess reserves over the past three financial years. The Board of Trustees felt that reserves retained in 2016 / 2017 were excessively high. It was important to take steps to balance our fiduciary responsibilities as an organization with our obligations to our donors and partners to spend unrestricted funds in furtherance of our charitable purpose.

Going forward, as we reach a more balanced level of reserves, a more conservative budgeting strategy will likely be adopted to preserve reserve levels. Greater focus will be placed on diversification and developing funding streams, in line with objective 4 of UCDVO's most recent strategic plan.

FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICIES

UCDVO's Board of Trustees manage and monitor financial risk by maintaining a live risk register. This is a working document maintained by the Finance Committee to record and rate various risks identified throughout the year under the following categories:

- » Financial Planning
- » Financial Management
- » Financial Fraud
- » Financial Reporting

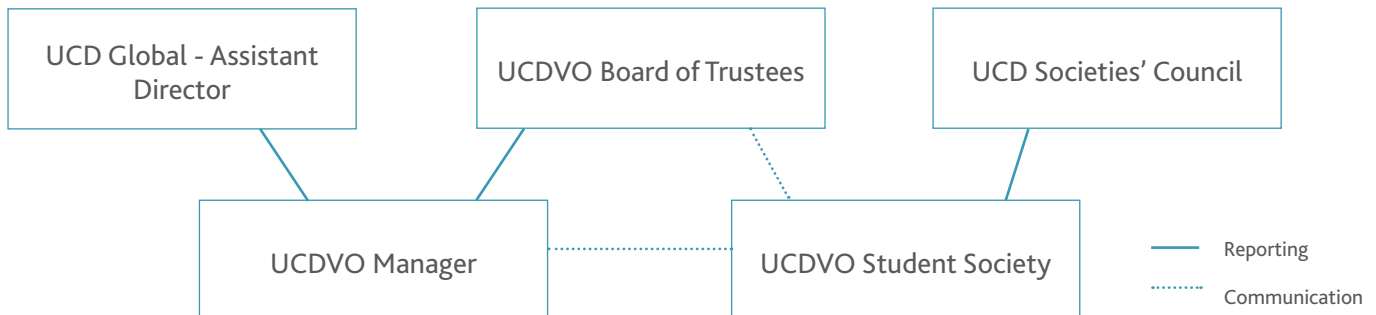
All identified risks remaining under continuous review and are evaluated on a scale which determines the overall level of risk to the organisation. Control measures are assigned, as appropriate, for each risk identified. The level of control measures are increased as the risk rating moves from minimal to major.

Impact	Extreme / Catastrophic	5	5	10	15	20	25	
	Major	4	4	8	12	16	20	
	Moderate	3	3	6	9	12	15	
	Minor	2	2	4	6	8	10	
	Insignificant	1	1	2	3	4	5	
Colour Key		1	2	3	4	5		
Minimal	Minor	Moderate	Major	Remote	Unlikely	Possible	Probable	Highly Probable
Likelihood								

Only two financial risks were deemed to be Major for UCDVO in 2018 / 2019. These were:

- » Non-diversification of funding (Financial Planning)
- » Foreign exchange fluctuations (Financial Planning)

STRUCTURE, GOVERNANCE AND MANAGEMENT



UCDVO is an unincorporated society embedded within the University College Dublin structure, sitting within the UCD Global Office under the Global Relations & Partnerships team. The charity is governed by a Board of Trustees who are responsible for providing the necessary oversight in terms of governance, financial prudence, project planning and strategy. Day to day operations of the organisation are run by the Manager who is appointed by the Board. Two staff members report to the Manager: the Programme Coordinator and the Programme Assistant. The Board and staff act in accordance with the Constitution agreed by the Board on 9th October 2012 available on the ucdvo.org website.

The UCDVO Student Society reports to the Board and to the UCD Societies Council.

UCDVO is fortunate to be in a position to call on the expertise of experts and academics from various disciplines across UCD should it be so required.

COMPOSITION OF THE BOARD

Under the Constitution, the Board must comprise of between nine and sixteen Trustees. The Board shall consist of UCD staff, UCD graduates and UCD students. Three Trustees shall be members of the UCDVO Student Society. The Auditor for the time being of the Student Society is deemed to be elected to one of the three seats. Six seats on the Board are reserved for UCD staff and graduates. The Board has the power to nominate and co-opt up to 3 Trustees, including individuals who fall outside the UCD staff/graduate/student categorisation. The Manager must not be a member of the Board and attends Board meetings at the invitation of the Board only and does not have a vote.

UCDVO's Board currently has 13 members. Their biographies are available on the UCDVO website www.ucdvo.org/about/boardoftrustees

During the year 1st October 2018 - 30th September 2019, the Board met 11 times with an average attendance of 69%.

Issues arising at any Board meeting are decided by a simple majority of the votes of all Trustees on the Board. Where there is an equal number of votes, the chairperson has a second or casting vote. In the year under review, there were thirteen Trustees so this situation did not arise.

TRAINING AND INDUCTION

New Trustees are welcomed and briefed on their responsibilities and the work of the organisation. Trustees are encouraged to avail of any training opportunities and this year a representative attended training sessions on governance and GDPR offered by The Wheel.

BOARD ELECTIONS / APPOINTMENTS

Trustees (with the exception of the co-opted Trustees and the Auditor of the Student Society who is deemed to be elected) are elected at the AGM which is held in November every year.

Student candidates must be current registered students and must have served at least one summer abroad with UCDVO. Every member of the UCDVO Student Society, comprised of those undergraduate or postgraduate students enrolled as a UCDVO supporter, will be eligible to vote in the student elections.

Graduate candidates must be registered as graduates with UCD and staff candidates must either be current UCD staff or former UCD staff in receipt of a UCD pension. Every member of the UCDVO graduate and staff group, composed of those graduates and staff enrolled as a UCDVO supporter, will be eligible to vote in the graduate and staff election. Graduates and staff with relevant skills and experience are particularly encouraged to stand for election and are approached following discussion at Board meetings about the required skillset sought for the Board.

TENURE OF BOARD MEMBERS

Student Trustees serve a one-year term and are eligible for re-appointment provided that no student shall hold office for more than three consecutive one-year terms.

All other Trustees serve a three-year term with a possible two-year extension. Alternatively, after the three-year term, a Trustee may seek re-election at the AGM for one further three-year term. No Trustee may serve for a continuous period longer than six years. Trustees are eligible for re-appointment after a break of one year.

In order to maintain a balance between continuity and renewal of expertise on the Board, one third of the Trustees (other than the student Trustees) must retire by rotation every year. The Trustees to retire by rotation are those who have been longest in office since their last appointment. Trustees retiring by rotation may seek re-election if eligible to do so.

COMMITTEES OF THE BOARD

The Board may delegate such powers as it thinks fit to committees made up of Trustees. During the year under review, there was one committee - the Finance Committee (chaired by Niall McLernon until 27/11/18, by Niall in an acting capacity until 8/1/19 and by Maura McGinn from 8/1/19). The role of the Finance Committee is to monitor and review effective financial and risk management of UCDVO and to make recommendations to the Board thereon. The Finance Committee met eight times during the year.

The UCDVO Board is responsible for all decisions on financial matters.

ACTION GROUPS / WORKING GROUPS OF THE BOARD

The Board may establish Action Groups (also known as Working Groups), which may be wholly or partly composed of people who are not Trustees, for the purpose of considering and making recommendations to the Board on any matters referred to them. For the year under review, there were five working groups:

1 UCDVO Student Society

(Auditor to April 2019 - Pearce Bourassa, after April 2019 - Sarah-Jane McCusker)

The Student Society facilitates and encourages student involvement in the work of UCDVO. It undertakes fundraising for, and raises the profile of, the charity. Three members of the Society, including the Auditor, are elected to represent the Society on the Board and make representations on behalf of students to the Board.

2 The Overseas Projects Working Group

(co-chaired by Niamh Pattwell (chairperson) and Caroline Mangan (manager until 29th July 2019))

The Overseas Projects Working Group reviews UCDVO's partnerships and considers new partnership proposals. It develops programme agreements taking environmental impact, sustainability, and capacity building of local partners into account. It considers how data collection by UCDVO representatives travelling abroad can be improved to assist with monitoring and evaluation. The group met three times in the period under review.

3 Health, Safety and Organisational Risk Working Group (chaired by Gráinne Sheill)

The Health, Safety and Organisational Risk Working Group is responsible for the organisational risk register. It reviews project risk assessments, incident reports and the health, safety and security aspects of training plans for volunteers. It assists on policies and training in the area of child safe-guarding and vulnerable adults.

The group met three times in the year under review.

4 The Fundraising and Marketing Working Group (co-chaired by Niall McLernon and Anna Egan)

The Fundraising and Marketing Working Group promotes UCDVO as a charity of choice within the university. It reviews existing funding streams and develops new funding campaigns and opportunities.

5 The Governance and Policy Working Group (chaired by Lynne Pasley)

The Governance and Policy Working Group assists with the implementation of good governance policies for both the Board and the operational side of the charity. It is also tasked with reviewing existing policies and recommending new policies. The group met twice in the year under review but also discussed issues via email.

PAY POLICY FOR SENIOR STAFF

UCD pays the salary of the Manager (and the other two members of staff) and the pay is in accordance with agreed pay scales in UCD. No member of staff earns over €60,000 gross per annum.

TRUSTEE EXPENSES

All Trustees give of their time freely and no Trustee received remuneration in the year. Trustees are entitled to reimbursement for vouched expenditure incurred in the performance of their duties.

CONFLICT OF INTEREST

UCDVO has a Conflict of Interest policy and all Trustees are asked to disclose any potential interest at the start of each Board meeting.

STATEMENT OF GUIDING PRINCIPLES ON FUNDRAISING

UCDVO is committed to compliance with the ICTR Statement of Guiding Principles on Fundraising and regularly monitors compliance with the Principles. UCDVO will update its fundraising policies in 2019/20 and ensure practices are in line with the Charity Regulator's Guidance for Charitable Organisations on Fundraising from the Public.

CHARITIES REGULATOR / CHARITIES GOVERNANCE CODE

UCDVO is registered with the Charities Regulator (RCN 20055776) and has been granted tax exemption by the Revenue Commissioners (CHY 15856).

The Board of Trustees and staff are committed to working towards full compliance with the Charities Regulator's Charities Governance Code by the end of 2020.

NETWORKS AND MEMBERSHIP

UCDVO is a member of Comhlámh, the Irish association of development workers and volunteers, and a signatory of the Comhlámh Code of Good Practice (CoGP) for Volunteer Sending Agencies. It actively participates in Comhlámh Working Groups on development education and international best practice in relation to volunteering.

UCDVO is a member of The Wheel, Ireland's association of community and voluntary organisations, charities and social enterprises.

UCDVO is a member of IDEA, the Irish Development Education Association.

INTERNAL CONTROLS

Budgets and all bank transactions are shared with the Manager and Senior Treasurer. The Finance Committee meets regularly and financial reports are reviewed by the committee. The financial year runs from 1st October to 30th September, and UCDVO is externally audited each year. In preparing the financial statements, UCDVO refers to guidance included within the Statements of Recommended Practice (SORP); Charities Act 2009; Accounting and Reporting for Charities 2014 FRS102. UCDVO adopts best practice to the extent that requirements contained within SORP are applicable to UCDVO.

UCDVO has strict policies and procedures in place for the receipt, recording and control of donations received from volunteers, private individuals and the corporate sector.

A detailed budget is prepared annually and approved by the Board. Actual results and outcomes are compared regularly against budget and prior year to ensure alignment with budget.

The Board maintains a reserves policy that is reviewed annually.

Procedures and controls are in place to manage funds transferred to our partner organisations.

There is an organisational structure in place with clearly defined lines of responsibility, division of duties and delegation of authority.

UCDVO has policies in place in the following areas to comply with good practice in the non-financial aspects of the organisation: Conflict of Interests, Child Safe-Guarding, Social Media, Health and Safety, Volunteer Policy, Grievance, Alcohol and Drugs, Gift Giving and Extenuating Circumstances.

AUDIT FUNCTIONS

UCDVO is audited by HSM Chartered Accountants and Registered Auditors and financial statements and annual reports are published online each year. Financial statements are prepared in line with SORP standards.

Management accounts are presented to the Board of Trustees on a quarterly basis, within 6 weeks of the end of each quarter. Interim financial updates are available from the finance committee upon request from the Board.

All financial transactions are subject to 4 eye approval by the UCDVO Manager and one other authorised signatory on the UCDVO bank accounts. Management and the Board of Trustees are bound by the internal controls set out above in this report.

TRANSPARENCY AND ACCOUNTABILITY

UCDVO is satisfied that no incidence of fraud or financial mismanagement has occurred among partners or within the activities organised by UCDVO.

Our international partners are externally audited by registered local auditors. Audit reports and annual accounts are available at UCDVO's request. These are subject to scrutiny by UCDVO management and the finance committee. Furthermore, all project budget proposals are subject to review and challenge by all trustees before approval.

It is the current opinion of the Board of Trustees that the financial statements of UCDVO and any of its international partners give a true and fair view of the state of affairs of each organisation.

POST BALANCE SHEET EVENTS

In March 2020, due to the evolving Covid-19 situation, the board of UCDVO made the decision to cancel all overseas travel for the summer of 2020. This was due to the escalating risks and uncertainty, and the charity's duty of care towards partners, local communities and volunteers. UCDVO is adapting its volunteering and development education programme and will pilot remote volunteering with some of its partners. All public funds raised are being used to assist projects remotely where practical with any balance being retained for future projects.

ACCOUNTING RECORDS

The measures taken by the Trustees with regard to the keeping of accounting records, are the implementation of necessary policies and procedures for recording transactions, employment of appropriately qualified accounting personnel with appropriate expertise, the provision of adequate resources to the financial function and the maintenance of computerised accounting systems. The Company's accounting records are maintained at the Company's registered office at UCD Global, Gerard Manley Hopkins Centre, University College Dublin, Belfield, Dublin 4.

STATEMENT OF TRUSTEES RESPONSIBILITIES

It is the trustees' responsibility to prepare financial statements for each financial year, which give a true and fair view of the state of the organisation and of the surplus or deficit of the charity for that period. In preparing those financial statements, the trustees are required to:

- i. select suitable accounting policies and then apply them consistently;
- ii. make judgements and estimates that are reasonable and prudent;

- iii. prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue to operate.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity. They are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

GOING CONCERN

Having reviewed the foregoing report and the Charity's financial position at year end, the Board of Trustees have determined that the going concern basis of accounting is appropriate and that there are no material uncertainties to disclose.

The Trustees are satisfied that UCDVO will continue to be able to meet its obligations to its donors whilst retaining a sufficient reserve level to continue normal operations for the next 12 months.

STATEMENT ON RELEVANT AUDIT INFORMATION


In the case of each of the persons who are Trustees at the time this report is approved:

- a. so far as each Trustee is aware, there is no relevant audit information of which the Company's statutory auditors are unaware, and
- b. each Trustee has taken all of the steps that he or she ought to have taken as a Trustee in order to make himself or herself aware of any relevant audit information and to establish that the Company's statutory auditors are aware of that information.

AUDITORS

The auditors, HSM Chartered Accountants and Registered Auditors, have expressed their willingness to continue in office.

Signed on behalf of Board



Andrew Byrne, Trustee



Niamh Pattwell, Trustee

8 September, 2020

REPORT OF THE AUDITORS

To the trustees of UCD Volunteers Overseas

This report is made solely to the charity's trustees. Our audit work has been undertaken so that we might state to the charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than that charity and the charity's trustees as a body, for our audit work.

We have audited the financial statements on page 60-67 for the year ended 30th September 2019. These financial statements have been prepared under the historical cost convention and the accounting policies set out on pages 66 and 67.

Respective responsibilities of the trustees and auditors

As described in the statement of trustees responsibilities on Page 58, the charity's trustees are responsible for the preparation of financial statements in accordance with applicable law and Irish accounting Standards.

Our responsibility is to audit the financial statements in accordance with relevant regulatory requirements and Auditing Standards promulgated by the Auditing Practices Board.

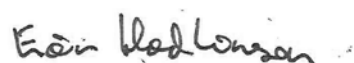
Basis of audit opinion

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the charity's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatements, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the financial statements give a true and fair view of the state of affairs of the charity at 30 September 2019 and of the income and expenditure of the charity for the year then ended and have been properly prepared.



Eoin Hodkinson

on behalf of:

HSM

Chartered Accountants and Registered Auditors

13 Sussex Street

Dun Laoghaire

Date: Thursday 10 September, 2020

STATEMENT OF FINANCIAL ACTIVITIES

for the financial year ended 30 September 2019

Recommended categories by activity	Notes	Unrestricted funds 2019	Restricted income funds 2019	Endowment funds 2019	Total funds 2019	Prior year funds 2018
		€	€	€	€	€
Income Resources						
Income and endowments from:						
Donations and Legacies						
Corporate	1		€0	€0	€0	€17,825
Individual		€3,479	€10,611	€0	€14,090	€4,157
Charitable Activities						
Volunteer Programme	2	€271,298	€0	€0	€271,298	€295,412
Grants	3	€0	€81,000	€0	€81,000	€41,000
Other - Workshops/Events		€825	€0	€0	€825	€678
Income from Other Activities:						
Student Society		€1,143	€0	€0	€1,143	€1,260
General Fundraising	4	€18,996	€0	€0	€18,996	€5,306
Other						
Donated Services (Staff)	9	€122,524	€0	€0	€122,524	€116,493
Total		€418,265	€91,611	€0	€509,876	€482,131
Resources expended						
Expenditure on:						
Raising funds	5	€4,195	€0	€0	€4,195	€6,485
Charitable activities	5	€0	€1,351	€0	€1,351	€0
Project Costs	6	€296,188	€10,611	€0	€306,799	€329,137
Grants	7	€0	€40,055	€0	€40,055	€30,503
Non-Project Costs	8	€4,922	€0	€0	€4,922	€12,491
Other						
Donated Services (Staff)	9	€122,524	€0	€0	€122,524	€116,493
Governance Cost	10	€2,952	€0	€0	€2,952	€2,829
Total		€430,781	€52,017	€0	€482,798	€497,939
Net income/(expenditure) before investment gains/(losses)		(€12,516)	€39,594	€0	€27,078	(€15,808)
Net gains/(losses) on investments		€0	€0	€0	€0	€0
Net income/(expenditure)		(€12,516)	€39,594	€0	€27,078	(€15,808)
Extraordinary items		€0	€0	€0	€0	€0
Transfers between funds		€0	€0	€0	€0	€0
Other recognised gains/(losses)						
Gains and losses on revaluation of fixed assets for the charity's own use		€0	€0	€0	€0	€0
Other gains/(losses)		€0	€0	€0	€0	€0
Net movement in funds		(€12,516)	€39,594	€0	€27,078	(€15,808)

STATEMENT OF FINANCIAL POSITION

for the financial year ended 30 September 2019

	Notes	Unrestricted funds 2019	Restricted income funds 2019	Endowment funds 2019	Total this year 2019	Total last year 2018
Fixed assets						
		€	€	€	€	€
Intangible assets		€0	€0	€0	€0	€0
Tangible assets		€0	€0	€0	€0	€0
Heritage assets		€0	€0	€0	€0	€0
Investments		€0	€0	€0	€0	€0
Total fixed assets		€0	€0	€0	€0	€0
Current assets						
Stocks		€0	€0	€0	€0	€0
Debtors	12	€0	€0	€0	€0	€0
Investments		€0	€0	€0	€0	€0
Cash at bank and in hand	13	€62,817	€67,466	€0	€130,283	€104,250
Total current assets		€62,817	€67,466	€0	€130,283	€104,250
Creditors: amounts falling due within one year	14	€5,329	€0	€0	€5,329	€6,374
Net current assets/(liabilities)		€57,488	€67,466	€0	€124,954	€97,876
Total assets less current liabilities		€57,488	€67,466	€0	€124,954	€97,876
Creditors: amounts falling due after one year		€0	€0	€0	€0	€0
Provisions for liabilities		€0	€0	€0	€0	€0
Total net assets or liabilities		€57,488	€67,466	€0	€124,954	€97,876
Funds of the Charity						
	11					
Endowment funds		€0	€0	€0	€0	€0
Restricted income funds		€0	€67,466	€0	€67,466	€27,872
Unrestricted funds		€57,488	€0	€0	€57,488	€70,004
Revaluation reserve					€0	€0
Total funds		€57,488	€67,466	€0	€124,954	€97,876

NOTES TO STATEMENT OF FINANCIAL ACTIVITIES (SOFA)

1	2019			2018			
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total	
Donation & Legacies - Corporate	Avalon Aerospace	€0	€0	€0	€8,075	€0	€8,075
	Electric Aid	€0	€0	€0	€6,000	€0	€6,000
	Henkel Ireland	€0	€0	€0	€0	€0	€0
	Other	€0	€0	€0	€3,750	€0	€3,750
		€0	€0	€0	€17,825	€0	€17,825
2	2019			2018			
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total	
Income from Charitable Activities - Volunteer	Delhi		€0	€0	€0	€0	€0
	Haiti	€882	€0	€882	€20,505	€0	€20,505
	Kenya		€0	€0	€0	€0	€0
	Nicaragua *		€0	€0	€32,199	€0	€32,199
	Tamil Nadu, India	€35,940	€0	€35,940	€0	€0	€0
	Northeast India	€51,877	€0	€51,877	€55,601	€0	€55,601
	South India	€16,786	€0	€16,786	€16,794	€0	€16,794
	Tanzania Morogoro	€43,152	€0	€43,152	€36,367	€0	€36,367
	Tanzania Ruaha	€34,908	€0	€34,908	€42,294	€0	€42,294
	Uganda Kisiizi	€37,099	€0	€37,099	€39,918	€0	€39,918
	Uganda Nansana	€50,654	€0	€50,654	€51,733	€0	€51,733
		€271,298	€0	€271,298	€295,411	€0	€295,411
	3	2019			2018		
Unrestricted		Restricted	Total	Unrestricted	Restricted	Total	
Income from Charitable Activities - Grants	Irish Aid, Department of Foreign Affairs and Trade	€0	€50,000	€50,000	€0	€25,000	€25,000
	Concern	€0	€30,000	€30,000	€0	€15,000	€15,000
	Trocaire	€0	€1,000	€1,000	€0	€1,000	€1,000
		€0	€81,000	€81,000	€0	€41,000	€41,000
4	2019			2018			
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total	
Income from Charitable Activities - Fundraising	Strictly UCD	€0	€0	€0	€0	€0	€0
	Hell and Back	€0	€0	€0	€0	€0	€0
	UCD Rás	€8,912	€0	€8,912	€1,501	€0	€1,501
	Oskars	€8,000	€0	€8,000	€0	€0	€0
	SU Buckets	€1,143	€0	€1,143	€850	€0	€850
	Calendars	€1,323	€0	€1,323	€840	€0	€840
	Education Fund	€0	€0	€0	€0	€952	€952
	Other Fundraising	€761	€0	€761	€1,163	€0	€1,163
	€20,139	€0	€20,139	€4,354	€952	€5,306	

5	Expenditure on - Raising Funds	2019			2018		
		Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	Strictly UCD	€0	€0	€0	€0	€0	€0
	Hell and Back	€0	€0	€0	€0	€0	€0
	UCD Rás	€3,158	€0	€3,158	€0	€0	€0
	Oskars	€0	€0	€0	€0	€0	€0
	Student Society	€96	€0	€96	€105	€0	€105
	Calendars	€941	€0	€941	€941	€0	€941
	Education Fund	€0	€1,351	€1,351	€0	€4,852	€4,852
	Other Fundraising	€0	€0	€0	€587	€0	€587
		€4,195	€1,351	€5,546	€1,633	€4,852	€6,485

6	Expenditure on Charitable activities - Project Costs	2019			2018		
		Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	Delhi	€9,681	€0	€9,681	€10,633	€0	€10,633
	Haiti	€4,061	€0	€4,061	€33,051	€0	€33,051
	Kenya	€0	€0	€0	€1,625	€0	€1,625
	Nicaragua	€0	€0	€0	€25,318	€0	€25,318
	Northeast India	€54,769	€0	€54,769	€65,394	€0	€65,394
	South India	€17,969	€0	€17,969	€19,961	€0	€19,961
	Tamil Nadu, India	€27,835	€0	€27,835	€0	€0	€0
	Tanzania Morogoro	€49,657	€5,305	€54,962	€41,663	€0	€41,663
	Tanzania Ruaha	€47,250	€5,306	€52,556	€42,666	€0	€42,666
	Uganda Kisiizi	€34,279	€0	€34,279	€45,927	€0	€45,927
	Uganda Nansana	€50,686	€0	€50,686	€42,899	€0	€42,899
		€296,188	€10,611	€306,799	€329,137	€0	€329,137

7	Expenditure on Charitable activities - Grants	2019			2018		
		Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	Irish Aid, Department of Foreign Affairs and Trade	€0	€23,933	€23,933	€0	€16,131	€16,131
	Concern	€0	€15,131	€15,131	€0	€13,372	€13,372
	Trocaire	€0	€991	€991	€0	€1,000	€1,000
		€0	€40,055	€40,055	€0	€30,503	€30,503

8 Expenditure on Charitable activities - Non-Project Costs	2019			2018		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	Bank Charges	€39	€0	€39	€36	€0
Insurance	€1,112	€0	€1,112	€3,382	€0	€3,382
Miscellaneous	€428	€0	€428	€527	€0	€527
Other Subs/ Members Fees	€680	€0	€680	€768	€0	€768
Phone	€134	€0	€134	€93	€0	€93
Printing & Photocopying	€445	€0	€445	€986	€0	€986
Promotional Materials	€1,071	€0	€1,071	€3,432	€0	€3,432
Workshops/ Meetings	€1,012	€0	€1,012	€3,267	€0	€3,267
	€4,922	€0	€4,922	€12,491	€0	€12,491

9 Expenditure on Other - Donated Services	2019			2018		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	UCD Staff Secondment	€122,524	€0	€122,524	€116,493	€0
	€122,524	€0	€122,524	€116,493	€0	€116,493

UCD directly employ 2 full-time staff members that are seconded for UCDVO activities.

10 Expenditure on Other - Governance	2019			2018		
	Unrestricted	Restricted	Total	Unrestricted	Restricted	Total
	Audit Fee	€2,952	€0	€2,952	€2,829	€0
	€2,952	€0	€2,952	€2,829	€0	€2,829

11 Funds of the Charity	2019				2018
	Opening	Income	Spend	Closing	
	Restricted Funds				
Education Fund	€3,732	€0	€1,351	€2,381	€3,732
Irish Aid, Department of Foreign Affairs and Trade	€24,140	€50,000	€23,933	€50,207	€24,140
Concern	€0	€30,000	€15,131	€14,869	€0
Trocaire	€0	€1,000	€991	€9	€0
Tanzania Jeep	€0	€10,611	€10,611	€0	
Unrestricted Funds	€70,004	€417,876	€431,123	€56,757	€70,004
	€97,876	€509,487	€483,140	€124,223	€97,876

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Current Assets - Debtors

	2019		
	Unrestricted	Restricted	Total
Vodafone	€0	€0	€0
	€0	€0	€0

2018

	Unrestricted	Restricted	Total
	€0	€0	€0
	€0	€0	€0

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Current Assets - Cash on Hand and in Bank

	2019		
	Unrestricted	Restricted	Total
Allied Irish Bank a/c	€45,789	€67,466	€113,256
UCD Cost Centre	€16,983	€0	€16,983
Petty Cash Box			
US Dollar (Nic & Haiti)	€0	€0	€0
Nicaraguan Cordobas	€9	€0	€9
Haiti (HTG)	€36	€0	€36
Uganda Kisiizi (UGX)	€0	€0	€0
South India (INR)	€0	€0	€0
Tanzania (TZS)	€0	€0	€0
Funds Held By Partners			
Nicaragua	€0	€0	€0
Haiti	€0	€0	€0
Northeast India (Assam)	€0	€0	€0
Northeast India (Ferrando Centre)	€0	€0	€0
Uganda (Nansana)	€0	€0	€0
Uganda (Kisiizi)	€0	€0	€0
South India	€0	€0	€0
	€62,817	€67,466	€130,283

2018

	Unrestricted	Restricted	Total
	€62,670	€27,872	€90,542
	€3,847	€0	€3,847
	€119	€0	€119
	€9	€0	€9
	€54	€0	€54
	€99	€0	€99
	€11	€0	€11
	€83	€0	€83
	€0	€0	€0
	€4,061	€0	€4,061
	€0	€0	€0
	€0	€0	€0
	€0	€0	€0
	€5,425	€0	€5,425
	€0	€0	€0
	€76,378	€27,872	€104,250

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Creditors: amounts falling due within one year

	2019		
	Unrestricted	Restricted	Total
Audit Fee	€2,829	€0	€2,829
Insurance	€2,500	€0	€2,500
Grant Income Received in Advance	€0	€0	€0
UCD International	€0	€0	€0
TanzEd	€0	€0	€0
	€5,329	€0	€5,329

2018

	Unrestricted	Restricted	Total
	€2,829	€0	€2,829
	€0	€0	€0
	€0	€0	€0
	€0	€0	€0
	€3,545	€0	€3,545
	€6,374	€0	€6,374

1 ACCOUNTING POLICIES

1.1 Basis of preparation

The financial statements are prepared under the historical cost convention.

In preparing the financial statements, the charity has referred to guidance included within the following Statements of Recommended Practice (SORP); Charities Act 2009; Accounting and Reporting for Charities 2014 FRS102. The charity has adopted best practice to the extent that requirements contained within the aforementioned SORP are applicable to the charity.

1.2 Income Recognition

These are included in the Statement of Financial Activities (SoFA) when:

- » Income from voluntary donations is recognised when received.
- » Grants from the government and other agencies have been included as income from activities in furtherance of the charity's objects and accounted for on a receivable basis.

1.3 Recognition of expenditure

Expenditure is included when incurred, and includes attributable VAT which cannot be recovered.

Grants payable for development projects are included in the Statement of Financial Activities (SoFA) when approved by the Trustees and agreed with the recipient organisation. The value of such grants unpaid at the year-end is accrued.

The majority of costs are directly attributable to specific activities. Support costs are incurred in furtherance of the objects of the charity.

1.4 Raising funds

These include all expenditures incurred by a charity to raise funds for its charitable purposes. It includes costs of all fundraising activities, events, non-charitable trading activities and the sale of donated goods.

1.5 Governance Cost

These represent the costs incurred running and managing the charity, including managing and safeguarding the charity's assets, organisation administration and compliance with constitutional and statutory requirements.

1.5 Donated services/gifts-in-kind

Services donated, such as staff, are included in income at market value and the corresponding charge made to costs.

1.6 Funds accounting

Unrestricted funds - these are funds which can be used in accordance with the charitable objects at the discretion of the Trustees'.

Designated funds - these are funds which have been set aside for particular purposes by the charity itself, in furtherance of the charity's objects.

Restricted funds - these are funds that can only be used for particular restricted purposes with the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

1.7 Reserves policy

In order to secure the long term viability of UCDVO and to maintain the smooth operation of the organisation, it is critical to ensure that the organisation has adequate reserves. The organisation implements a Reserves Policy to ensure that a satisfactory level of reserves are held to:

- » maintain a required level of funding available for programmes during times of financial difficulty where fundraising income is reduced.
- » meet unanticipated expenses such as postponed projects or legal costs.
- » cover day to day expenditures of UCDVO.
- » ensure there is adequate funding should any winding up costs ever arise.
- » provide for any other unanticipated expenditure of significance.

The Board may designate unrestricted reserves for specific future expenditures.

1.8 Debtors

Short term debtors are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

1.9 Cash and Cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overheads that are Repayable on demand and form an integral part of the charity's cash management.

1.10 Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.11 Creditors

Short term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using effective interest method.

1.12 Foreign Currency

Transactions in foreign currencies are translated at rates prevailing at the date of the transaction. Balances denominated in foreign currencies are translated at the rate of exchange prevailing at the period end.



UCD Volunteers Overseas
UCD Global
Gerard Manley Hopkins Centre
University College Dublin
Belfield, Dublin 4.

UCDVO is a charity registered with the Charities Regulator,
registered charity no: 20055776 and has been granted tax exemption
by the Revenue Commissioners in Ireland,
registered charitable taxation no: CHY 15856.

